How to Install Software through Software Center

A number of applications are remotely loaded to the **Software Center** on your CYO laptop by **IT Support**. This document explains the process of installing this software onto your laptop so it is **available to use**. The installation process can only occur while **connected to our school network** and achieves best success when **all other programs are closed**.

This service is not provided to students with BYO laptops.

Step 1: Save and close ALL programs

- Internet Browsers (Chrome, Edge, Internet Explorer...),
- Microsoft Office Applications (Word, Excel, Outlook...),
- Any Adobe applications (Acrobat Pro, Photoshop...) and
- Anything else you have open.

Step 2: Search Software Center and open it.



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Step 3: In Software Center click on the software you want.

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Queensland Government Department of Education						
H Applications	All Reg	wired			Search	م
C Updates	Filter: All	Sort by: Most recent	*			≈ 🗉 🖽
🖻 Operating Systems						
Installation status		Name		Publisher	Version	Status
G Device compliance	A	VLC Media Player v3.0.3		VideoLAN	3.0.3	Installed
Options	- 1	Wallpaper Branding v03.00		DoE	03.00	Installed
	ø	Principal Wellbeing Hub Icon 1.0		DoE	1.0	Installed
	>	Blackboard Launcher Admir v1.6.5		Blackboard	1.6.5	Installed
	入	Reader DC v18.011.2003:		Adobe	18.011.20035	Installed
	\diamond	ampagent 81.52		Quest	81.52	Installed
	Ø	Endpoint Protection 14.0.3752.1000		Symantec	14.0.3752.1000	Installed
	PS	Photoshop CC 2018 19		Adobe	19	Available
	7	Self Service Password Reset Extension		Microsoft	1	Installed
	~	OneDrive Sync Client v17.03		Microsoft	17.3.6943.625	Installed
	4	Java Runtime Environment v8.0.101		Oracle	8.0.101	Installed



Step 4: Press the Install or Retry button and leave it for 30 minutes.

Step 5: Don't open anything while it is installing.



Step 6: If it fails, come and see IT Support before school or during the lunchbreak.

