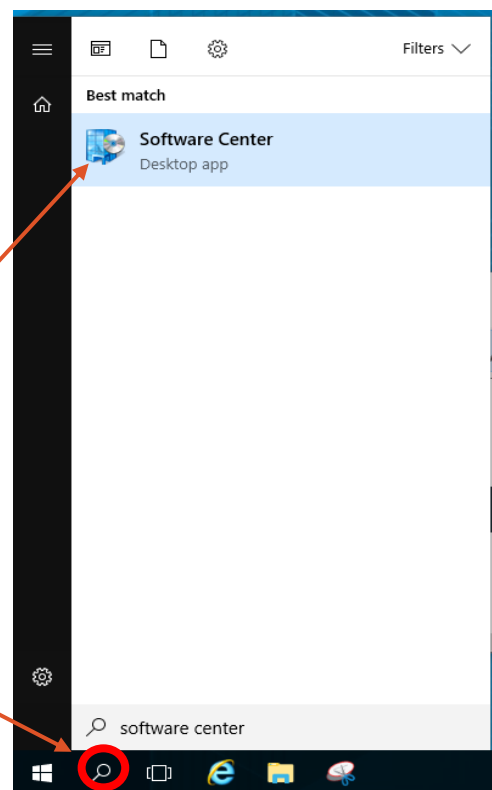# How to Install Software through Software Center

A number of applications are remotely loaded to the **Software Center** on your CYO laptop by **IT Support**. This document explains the process of installing this software onto your laptop so it is **available to use**. The installation process can only occur while **connected to our school network** and achieves best success when **all other programs are closed**.

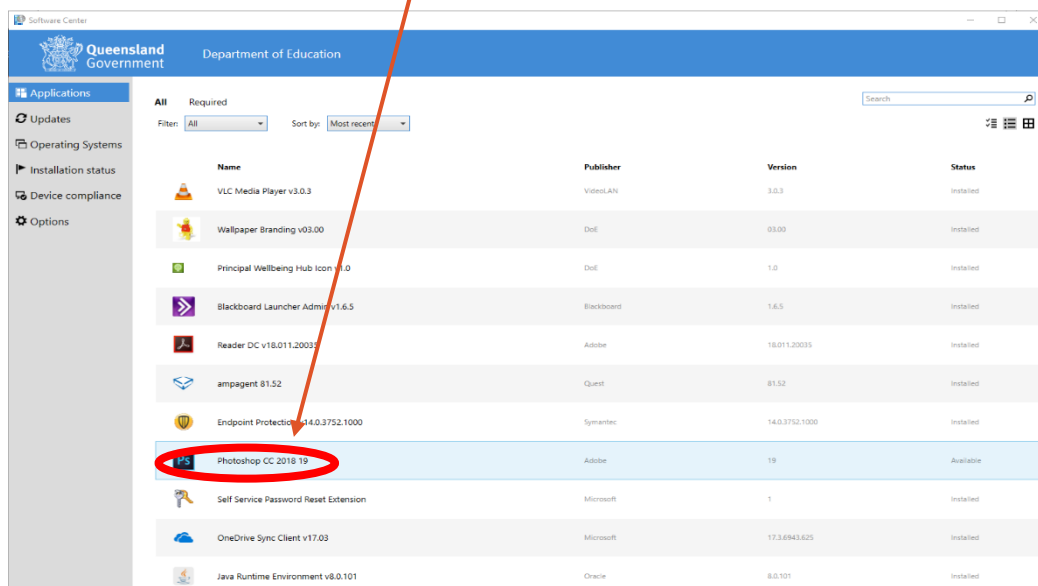*This service is not provided to students with BYO laptops.*

Step 1: Save and close ALL programs

- Internet Browsers (Chrome, Edge, Internet Explorer…),
- Microsoft Office Applications (Word, Excel, Outlook…),
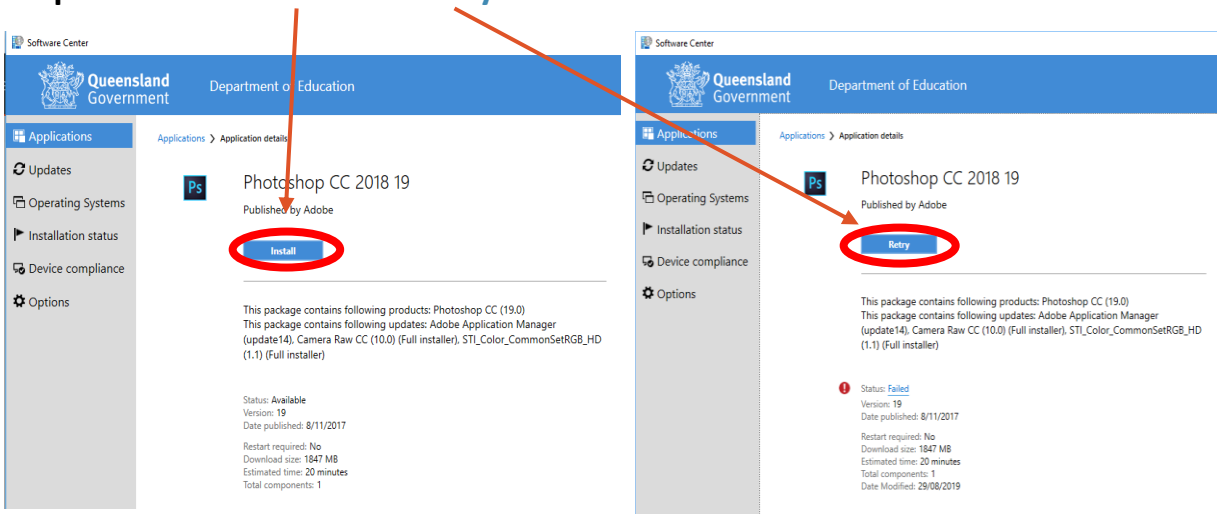- Any Adobe applications (Acrobat Pro, Photoshop…) and
- Anything else you have open.
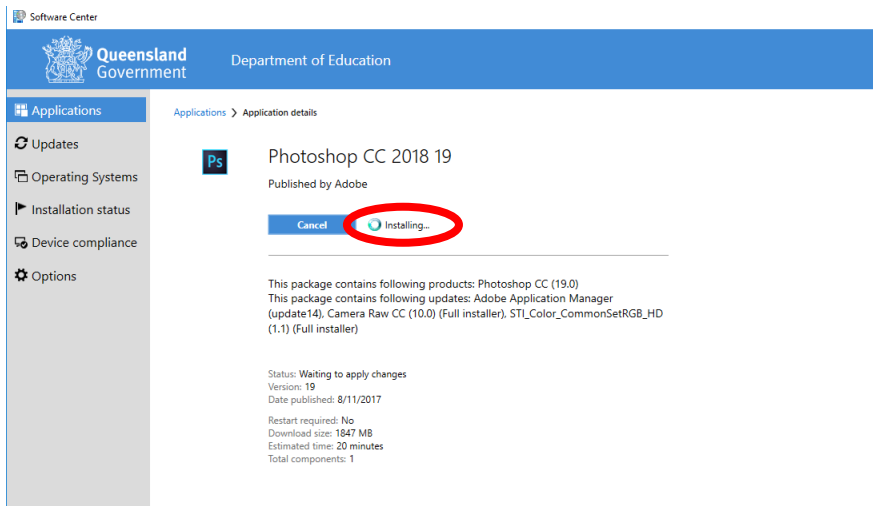
Step 2: Search **Software Center** and open it.

Step 3: In Software Center **click** on the software you want.

Step 4: Press the **Install** or **Retry** button and leave it for **30** minutes.

Step 5: **Don't open anything** while it is installing.

Step 6: If it **fails**, come and see IT Support **before school** or **during the lunchbreak**.