Intune macOS (Apple Mac) User Guide for Students
For Pilot Schools

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Enrolling a macOS (Apple Mac) device

- This includes the steps to enrol and register your device to the network

Un-Enrolling a macOS (Apple Mac) device

- This includes the steps to un-enroll your device from the network

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Note

- The Microsoft Intune application uses the term *Enroll*

- *Company Portal* refers to the Microsoft Intune application portal

- Enrolling a device with multiple Mobile Device Management (MDM) solutions will cause compatibility issues. If your device is enrolled with Intune, it must **not** be enrolled with any other MDM solution.

- Do not enrol a shared device as personal information (email) will be visible to other users.
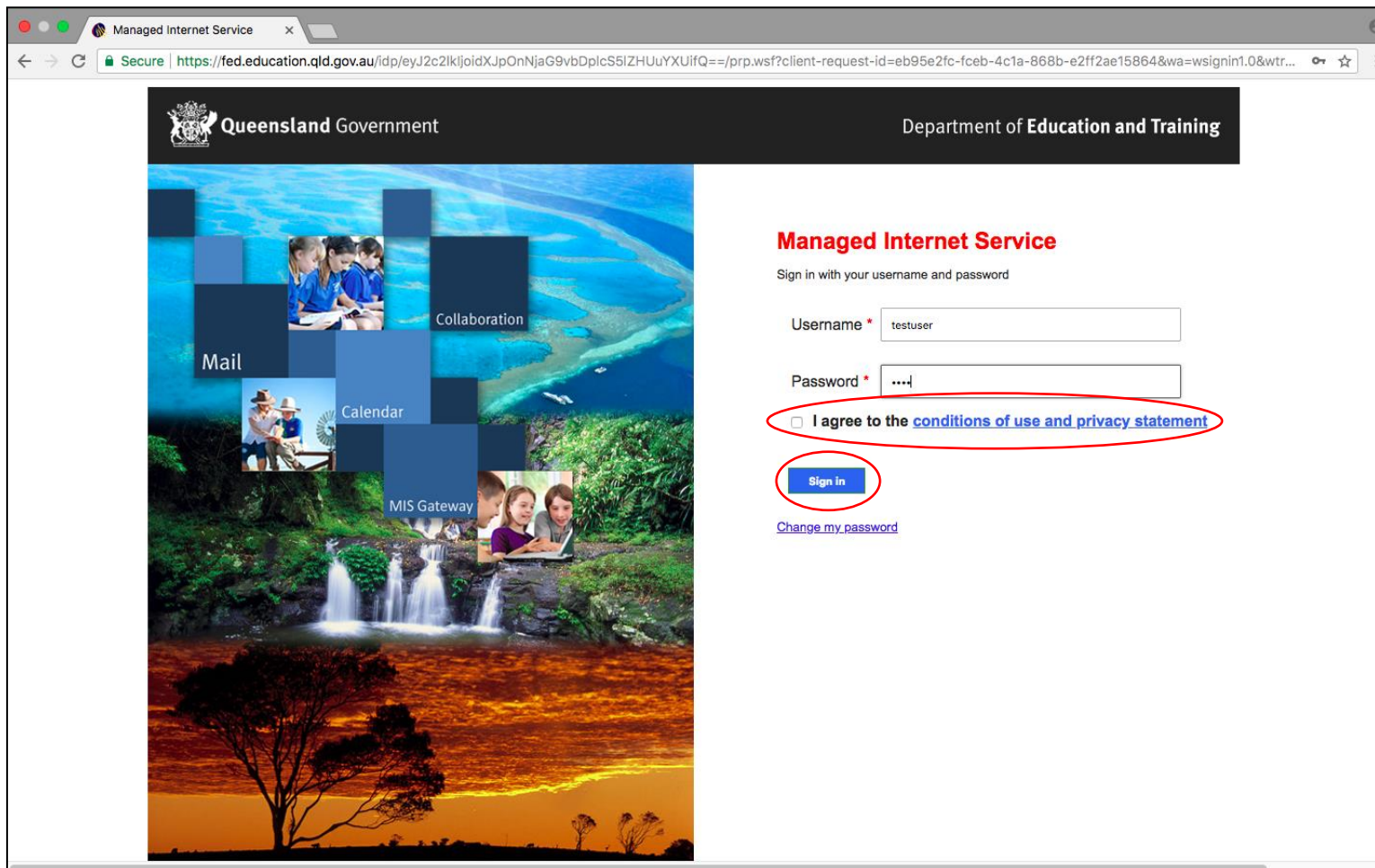
Queensland Government

Enrolling a macOS (Apple Mac) device

1. Open Safari and search for the Company Portal by entering the website address https://portal.manage.microsoft.com.

2. Enter your Education Queensland @eq.edu.au email address, then select **Next.**
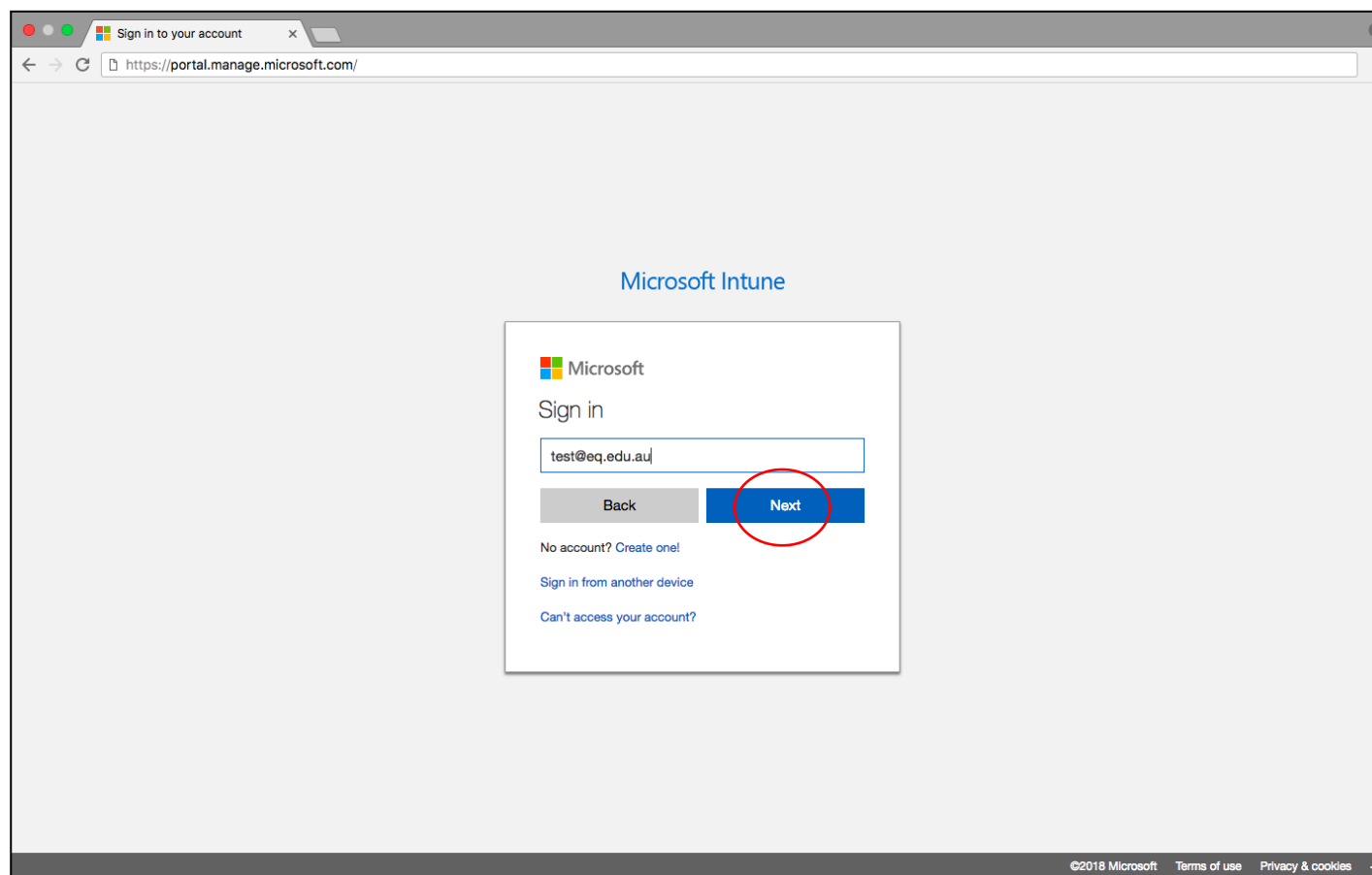
3. Enter your username and password for the Managed Internet Service.

4. Accept the terms and conditions and select **Sign in.**
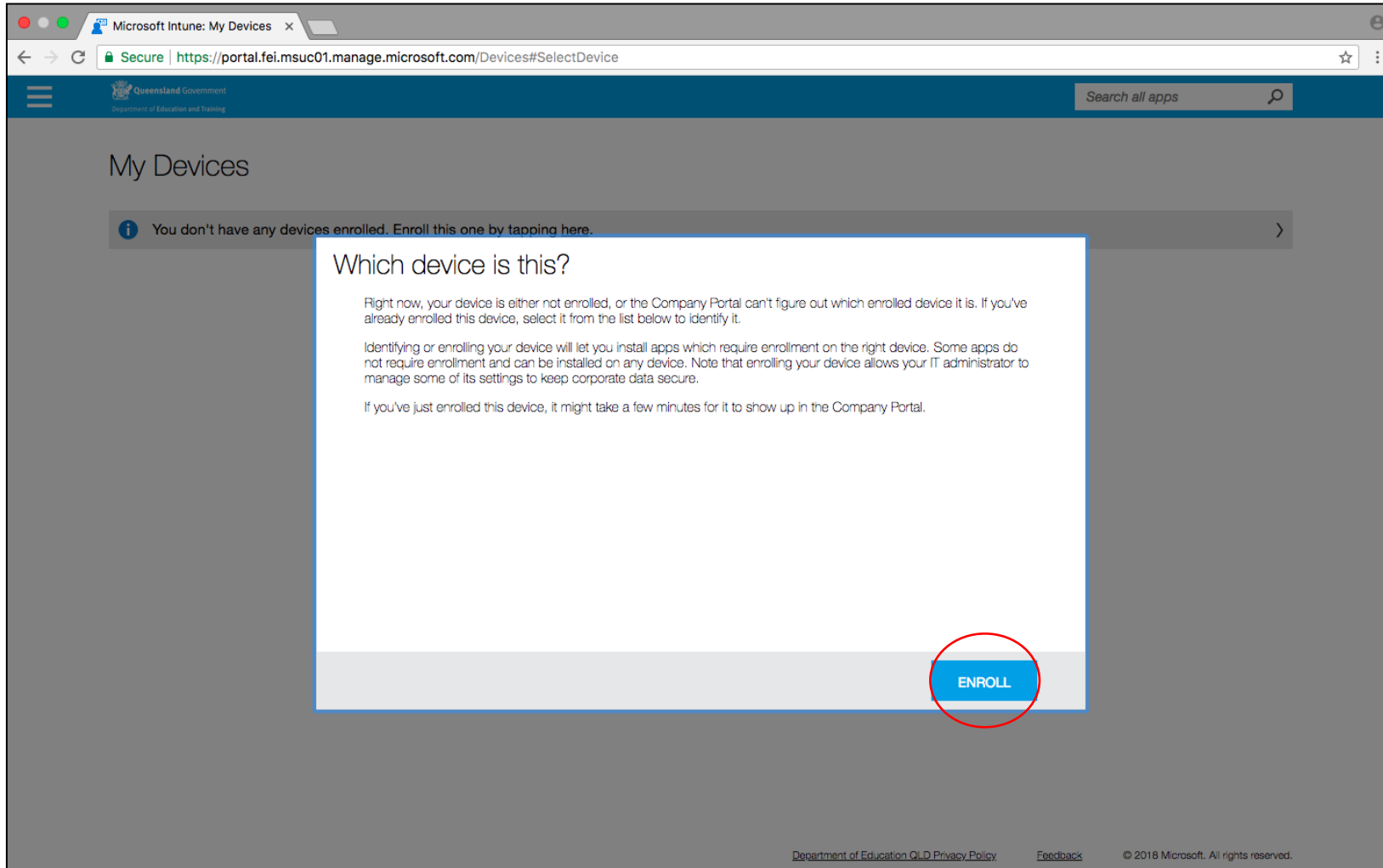
5. After logging in, click on the Menu on the left side of the page and select My Devices.
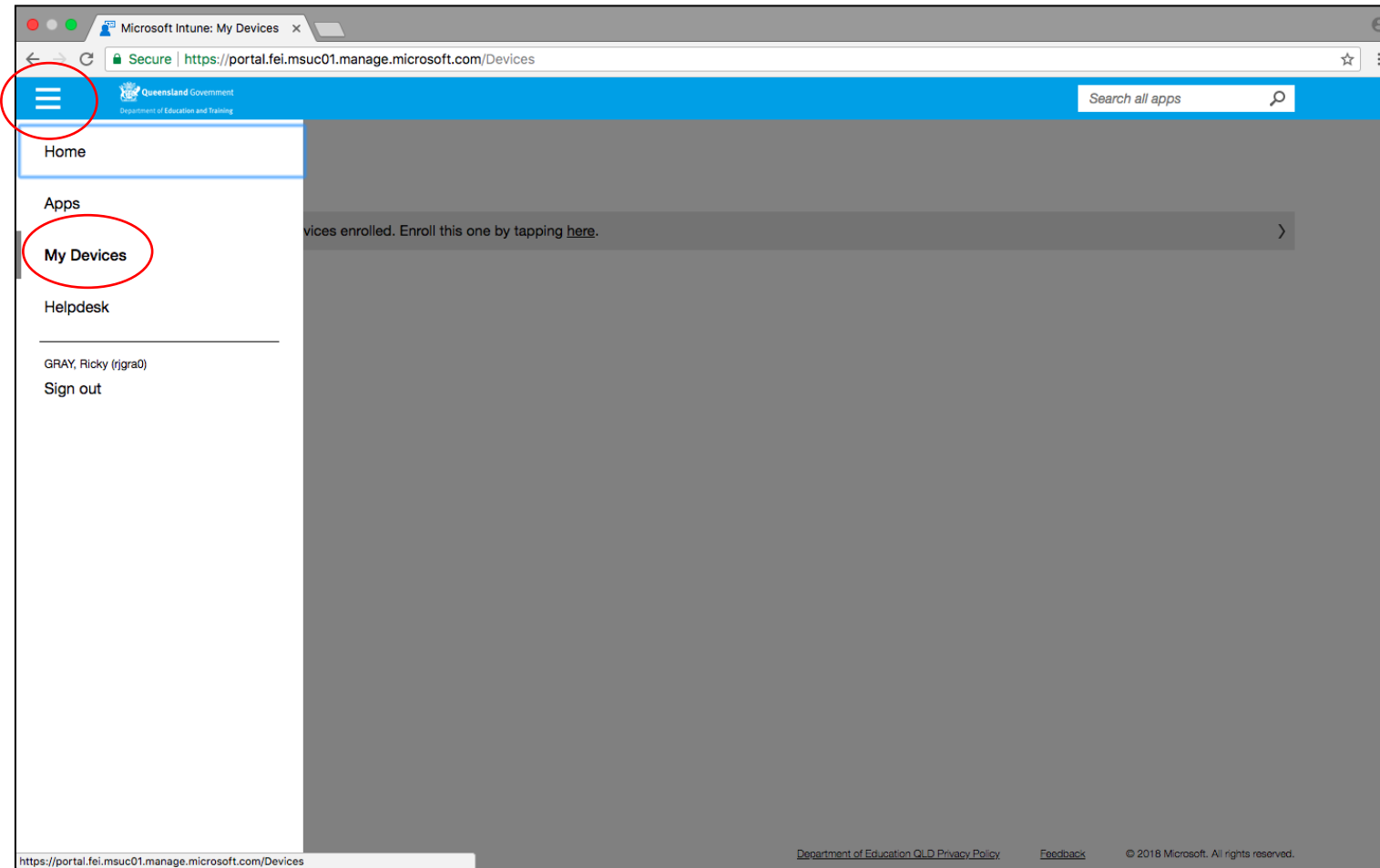
6. Select ENROLL to continue.

7. **Download** the Company Portal app to your macOS device to continue enrolling.
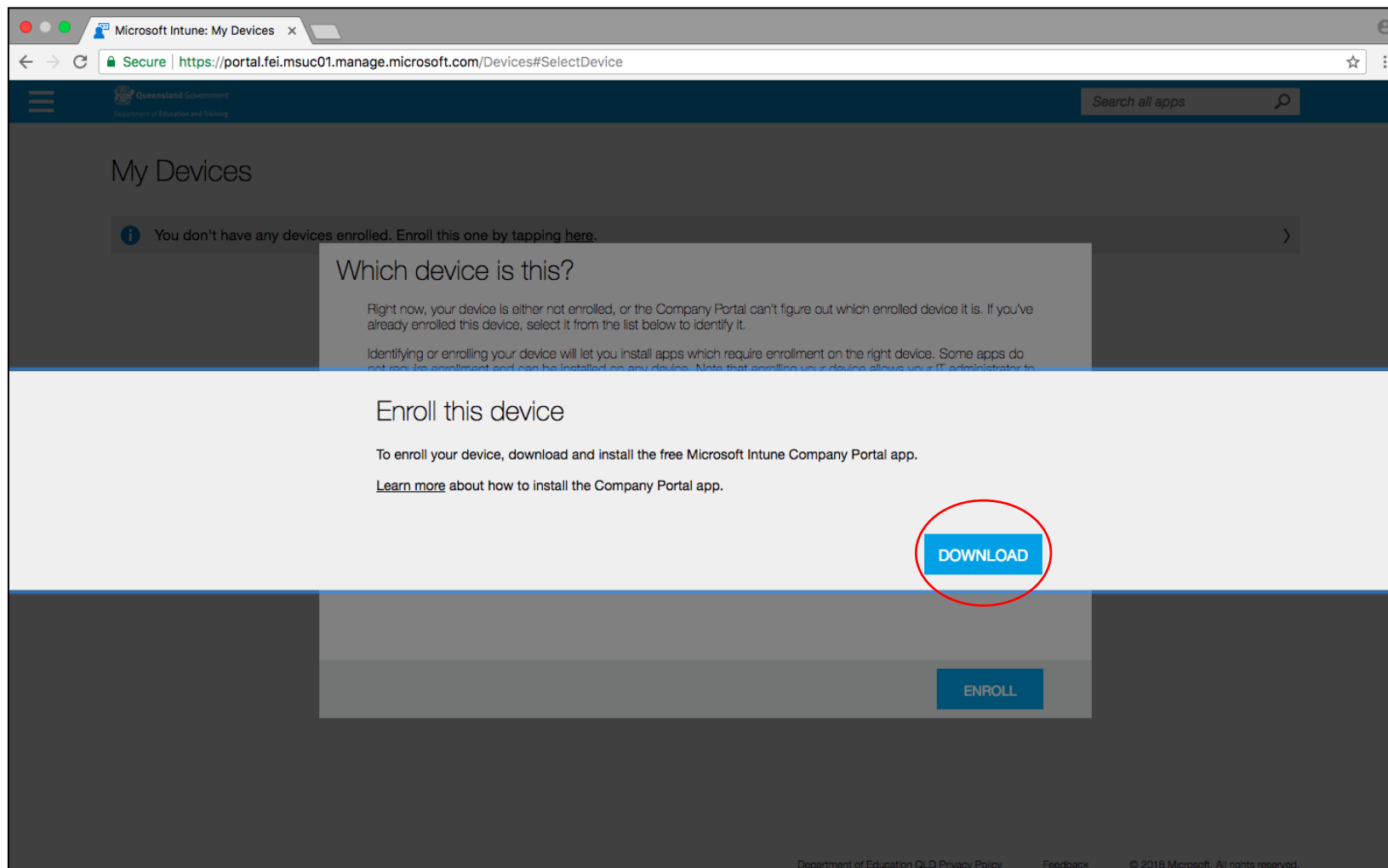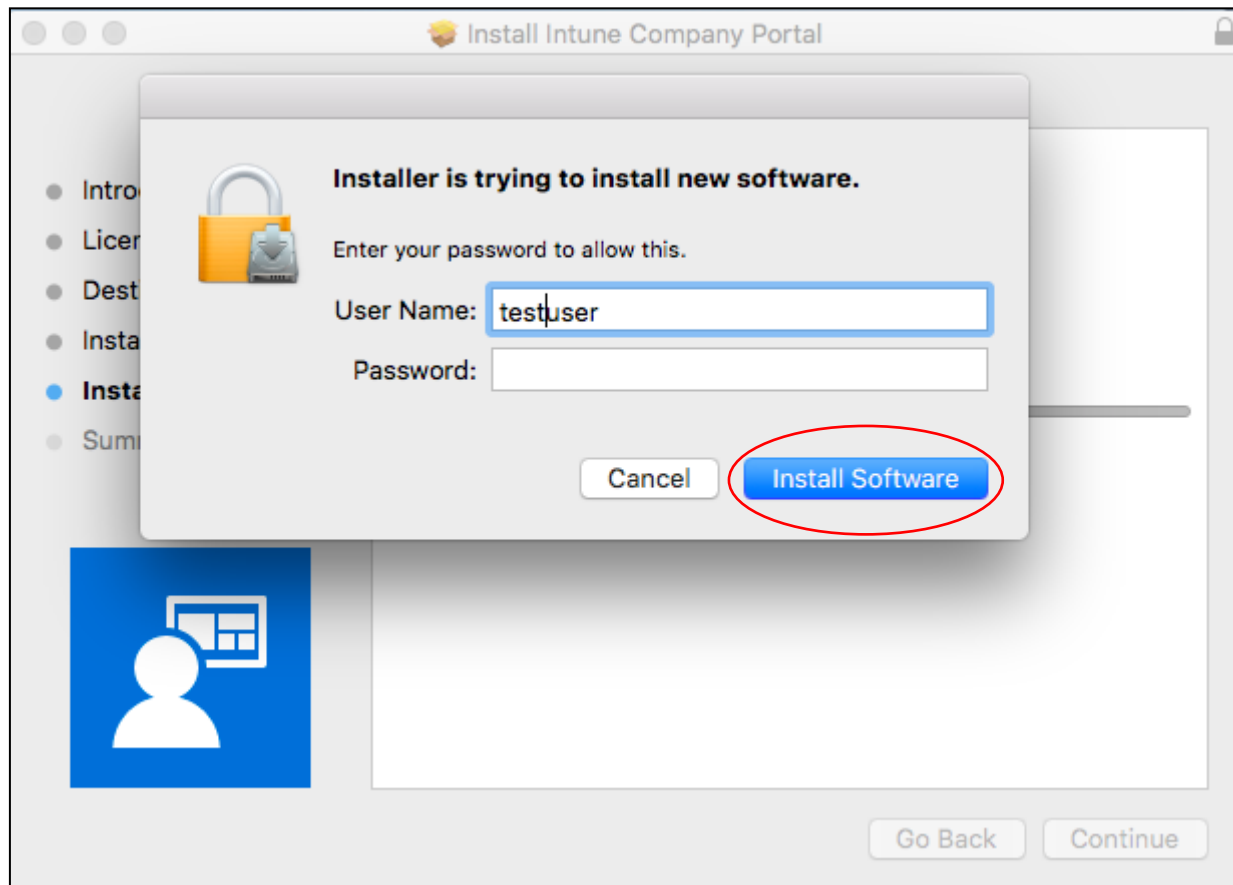
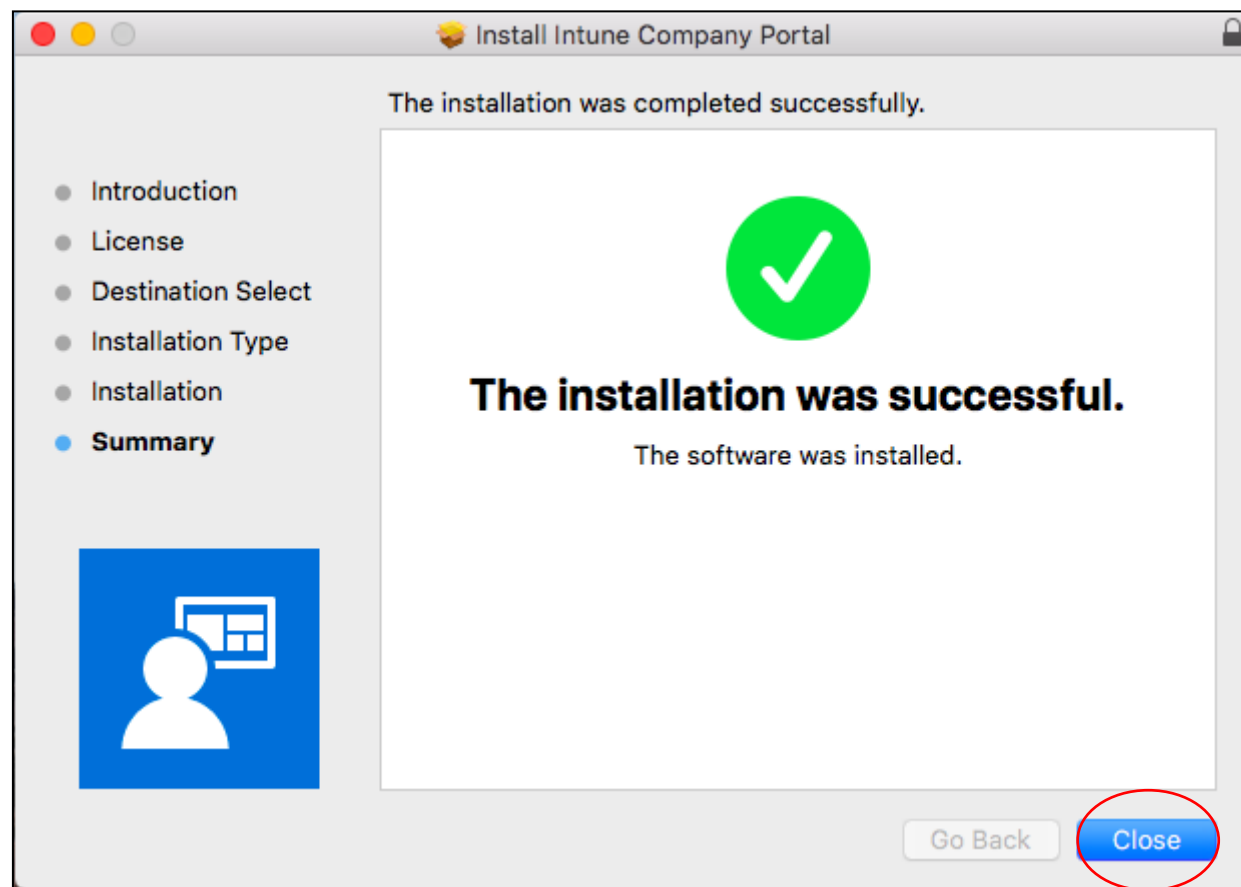8. Select **Continue.**
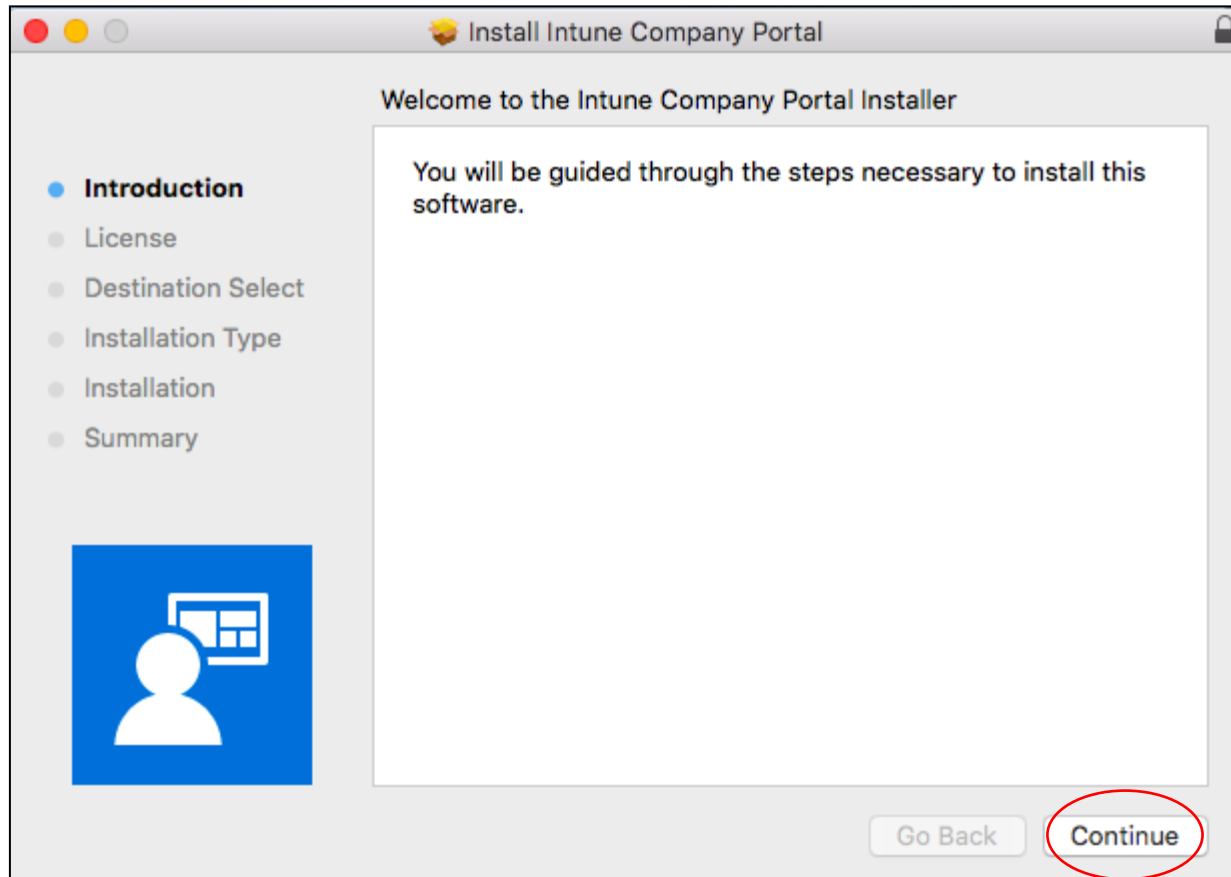
9. Select **Continue**.
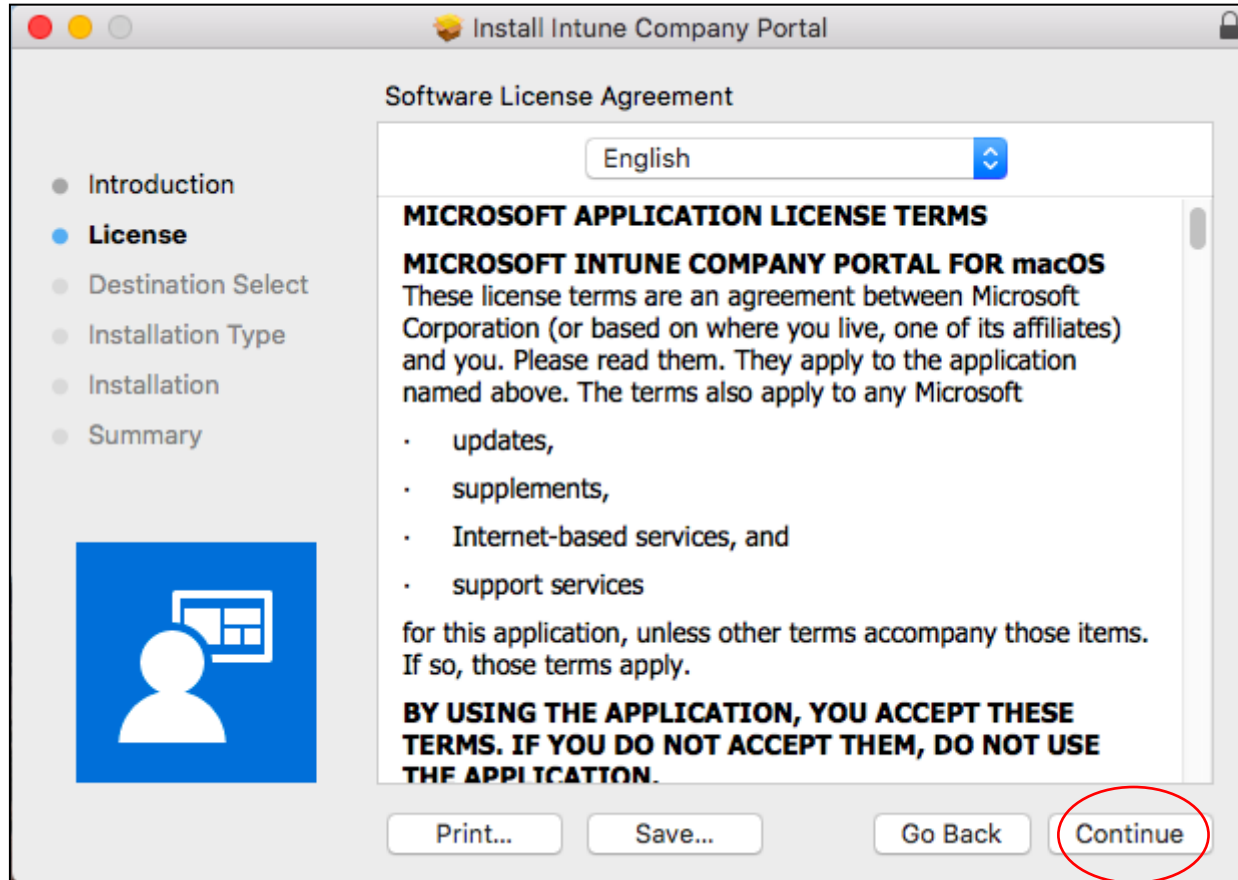
10. Select Agree.
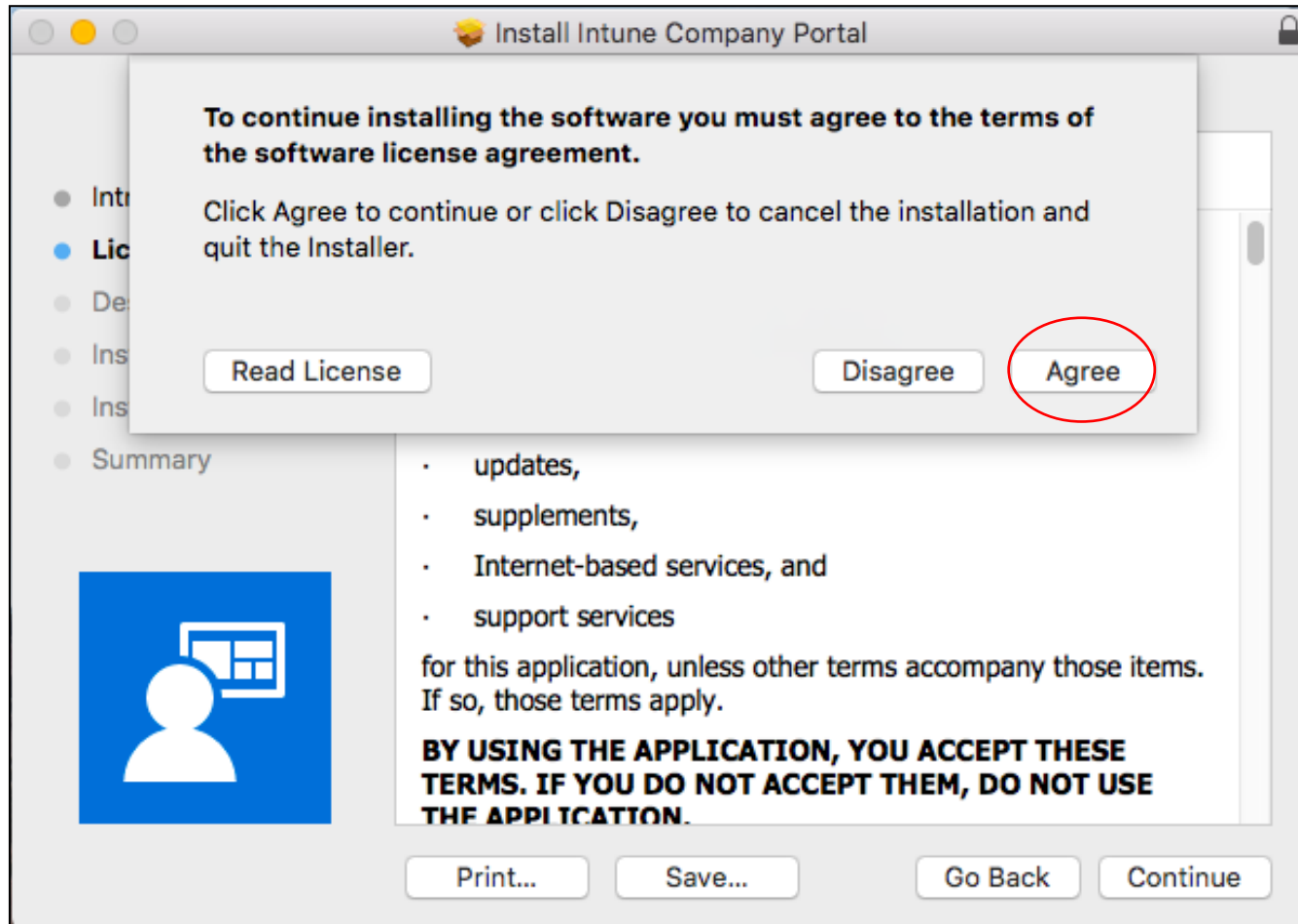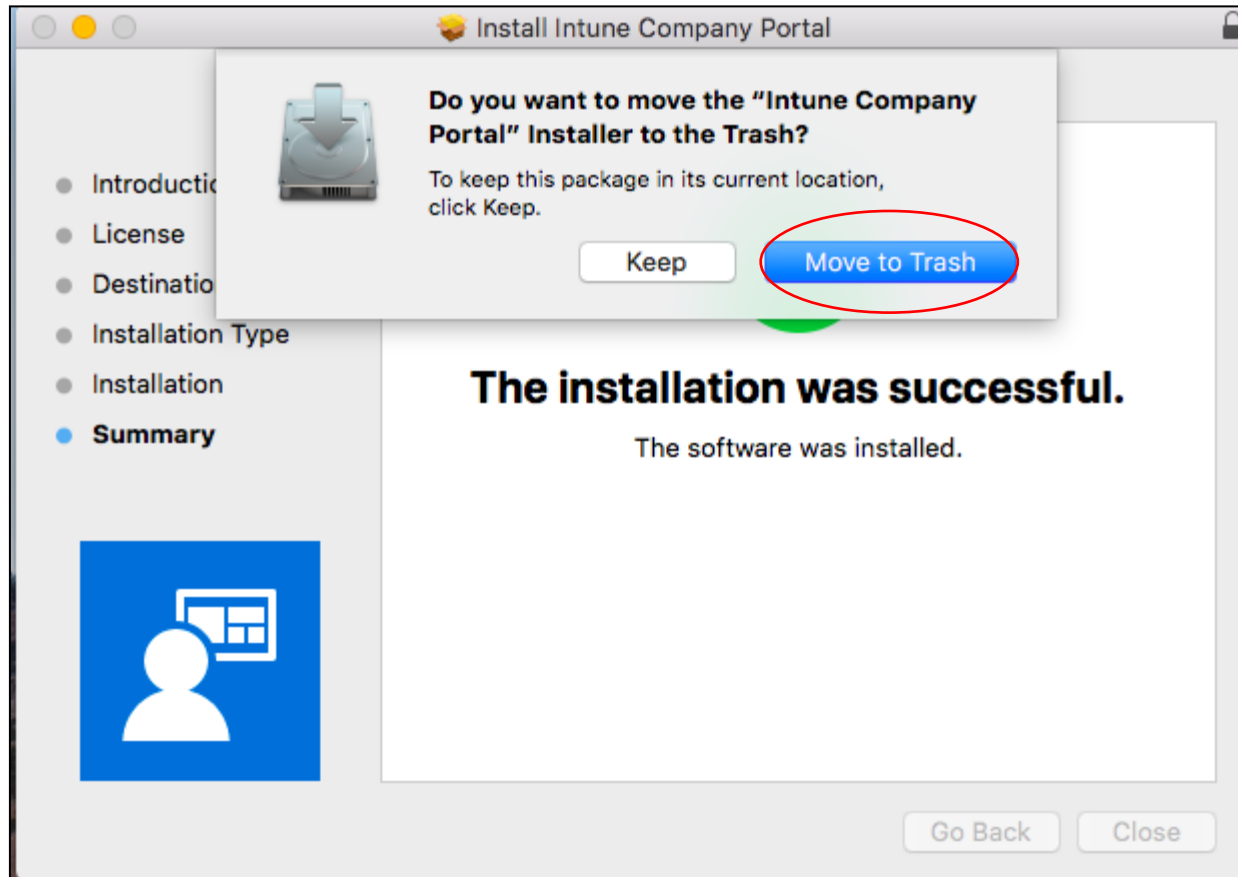
11. Select **Install.**
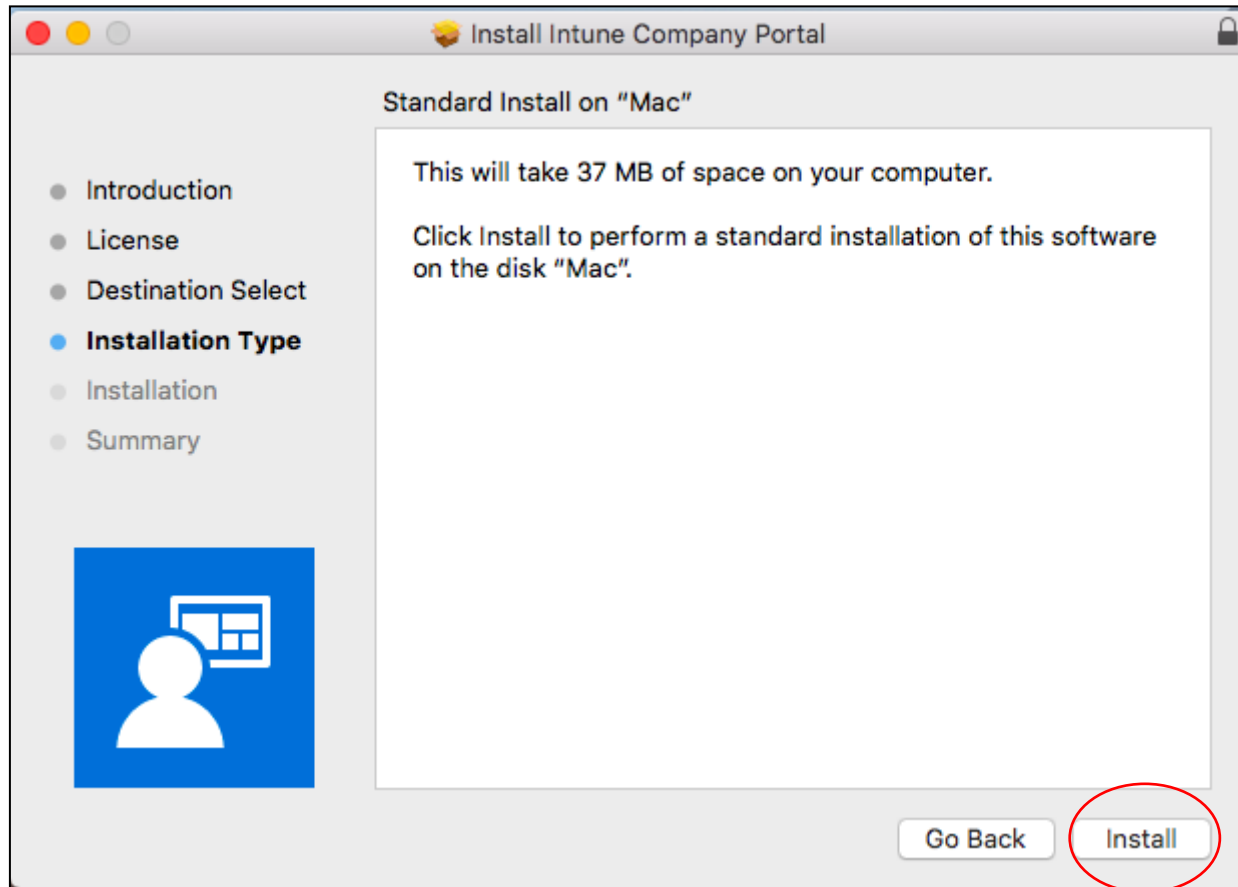
12. Enter your username and password for your device.

13. Select **Install Software.**

14. When installation is complete, select **Close.**

15. Move the installer to trash. Select **Move to Trash.**

16. Sign back in. Select **Sign In.**
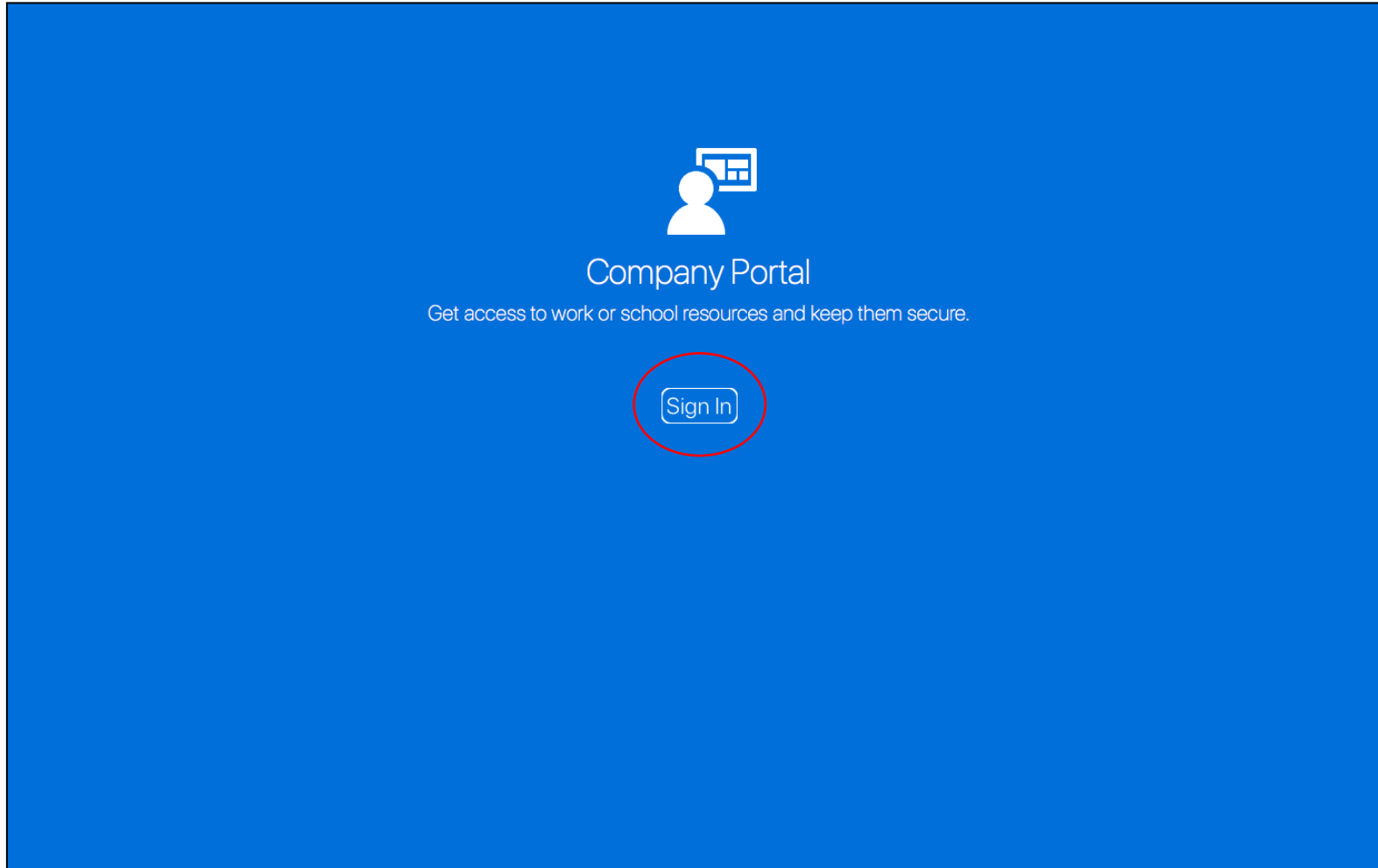
17. Enter your username and password for the Managed Internet Service.

18. Accept the terms and conditions and select **Sign in.**
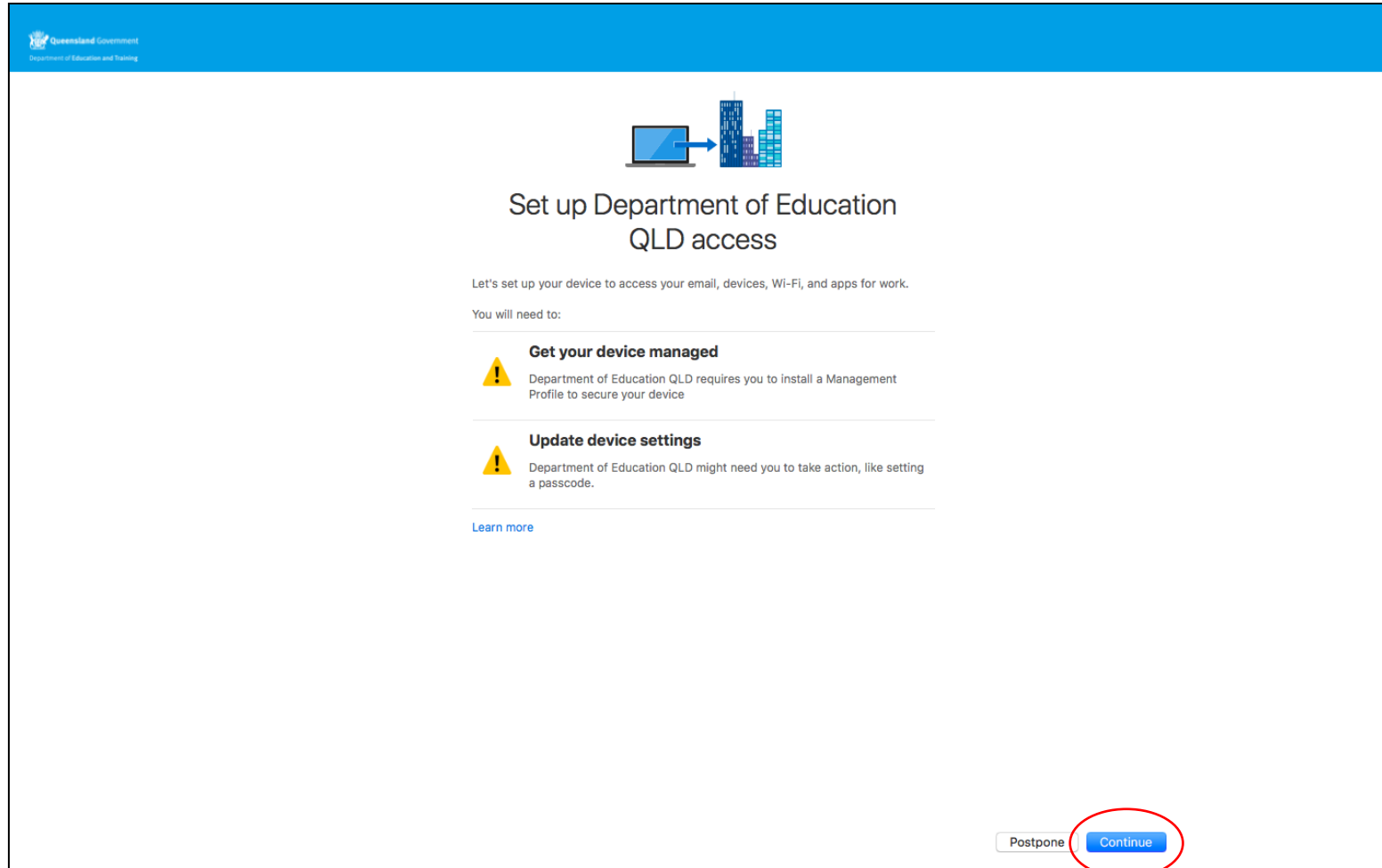
19. Wait while company resources are loaded.
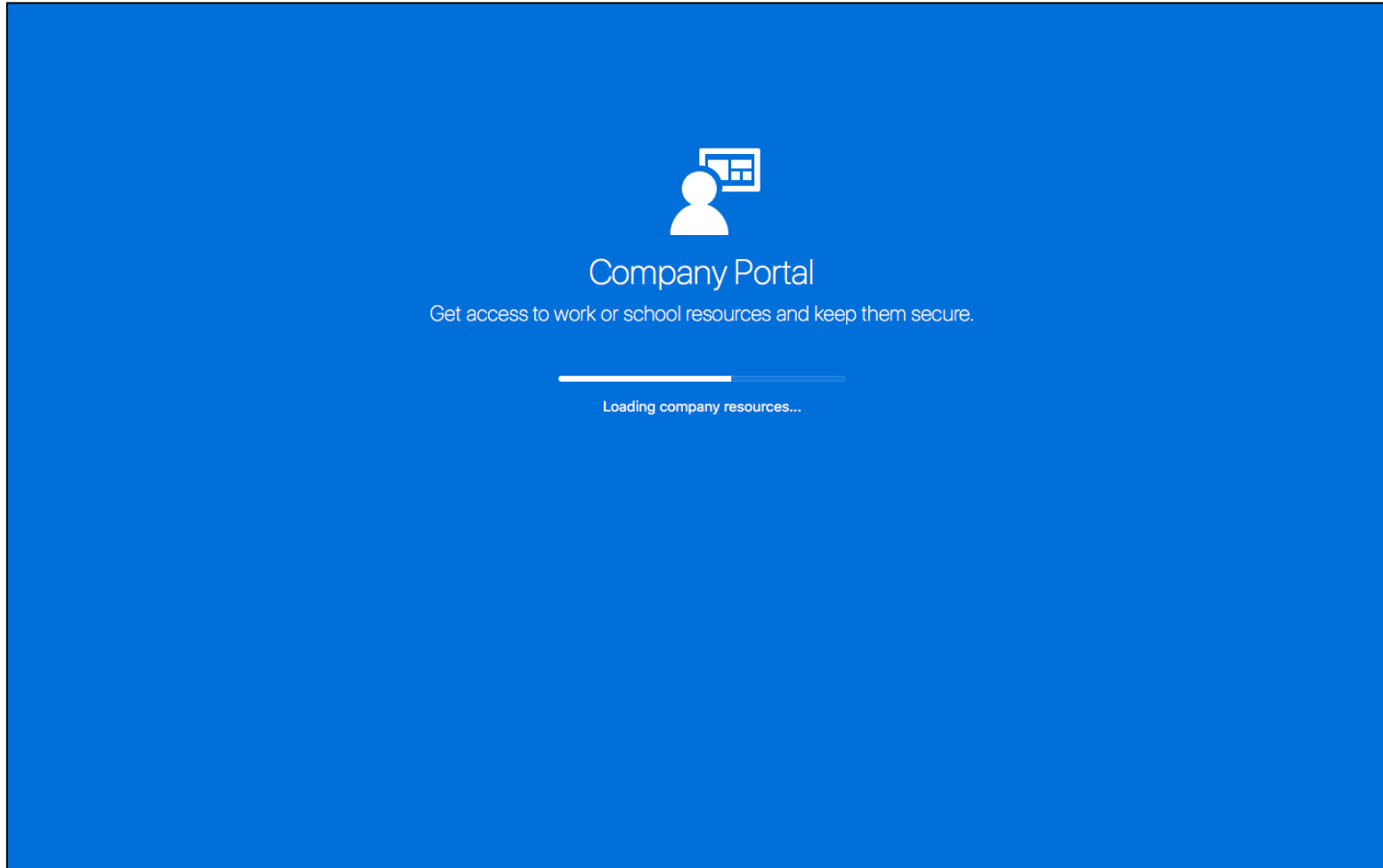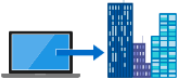
20. Select **Manage.**
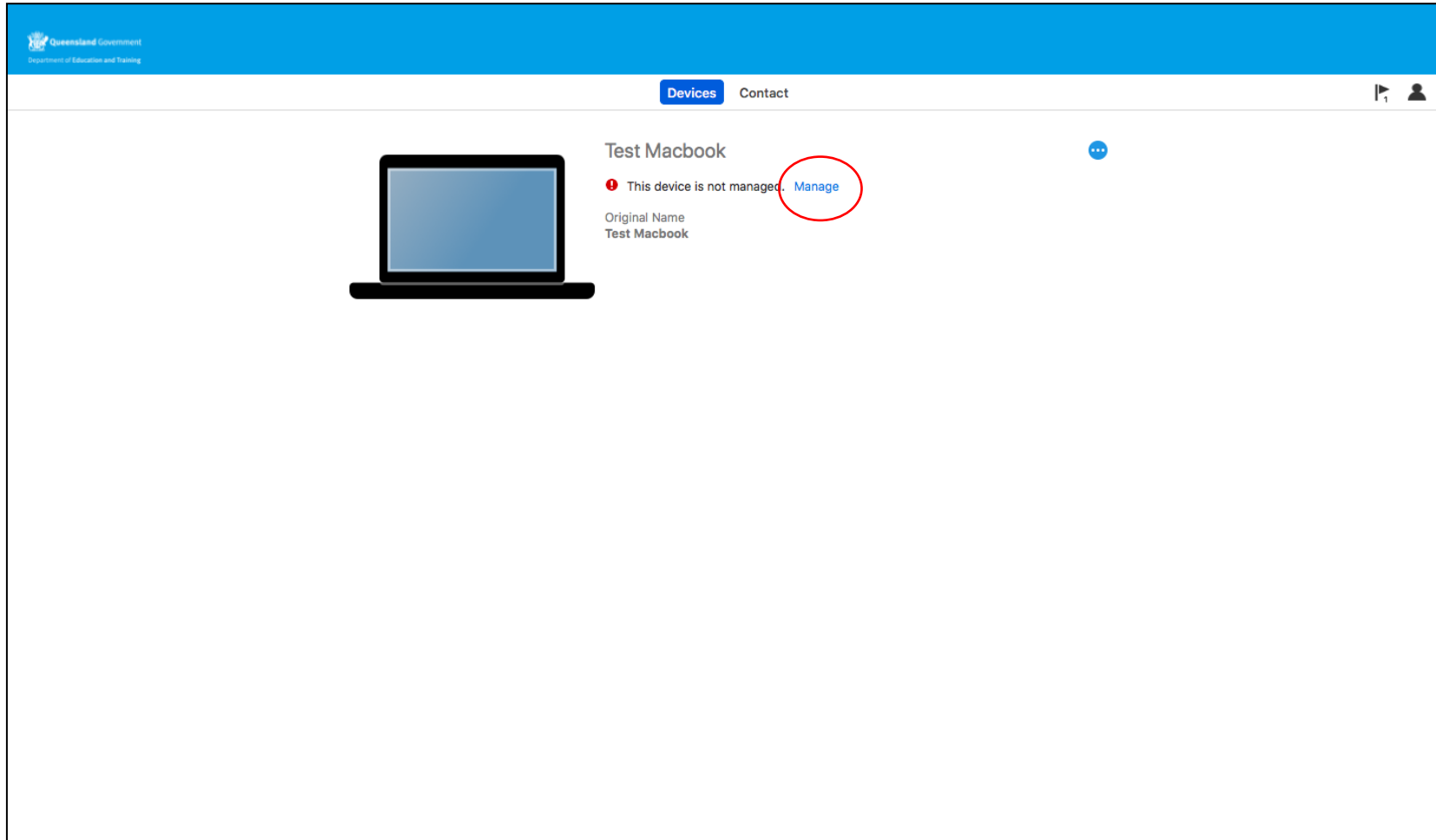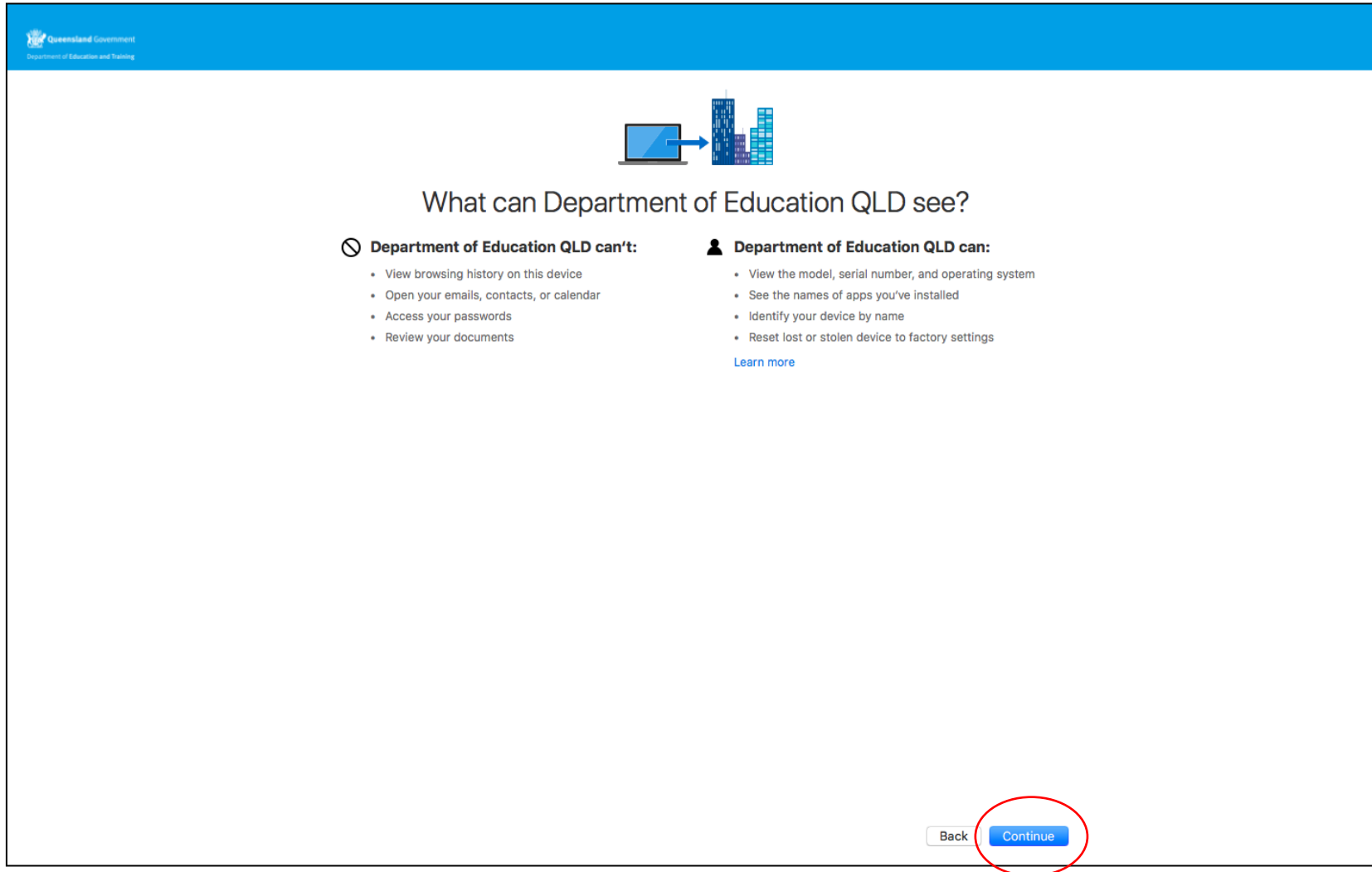
21. Select **Continue.**

22. Select **Continue.**

23. Select **Enroll.**
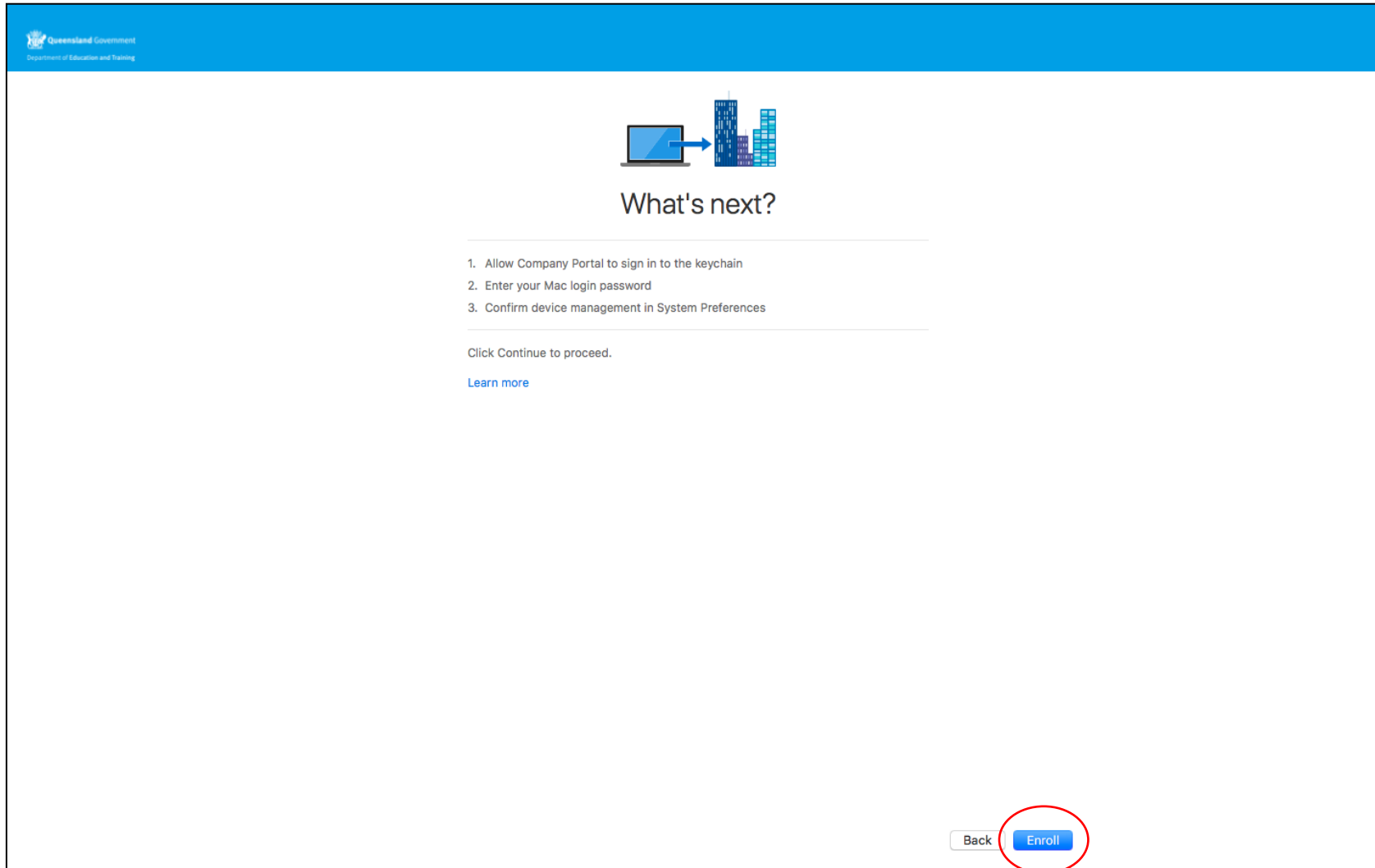
24. Screen displayed while registering your Mac….
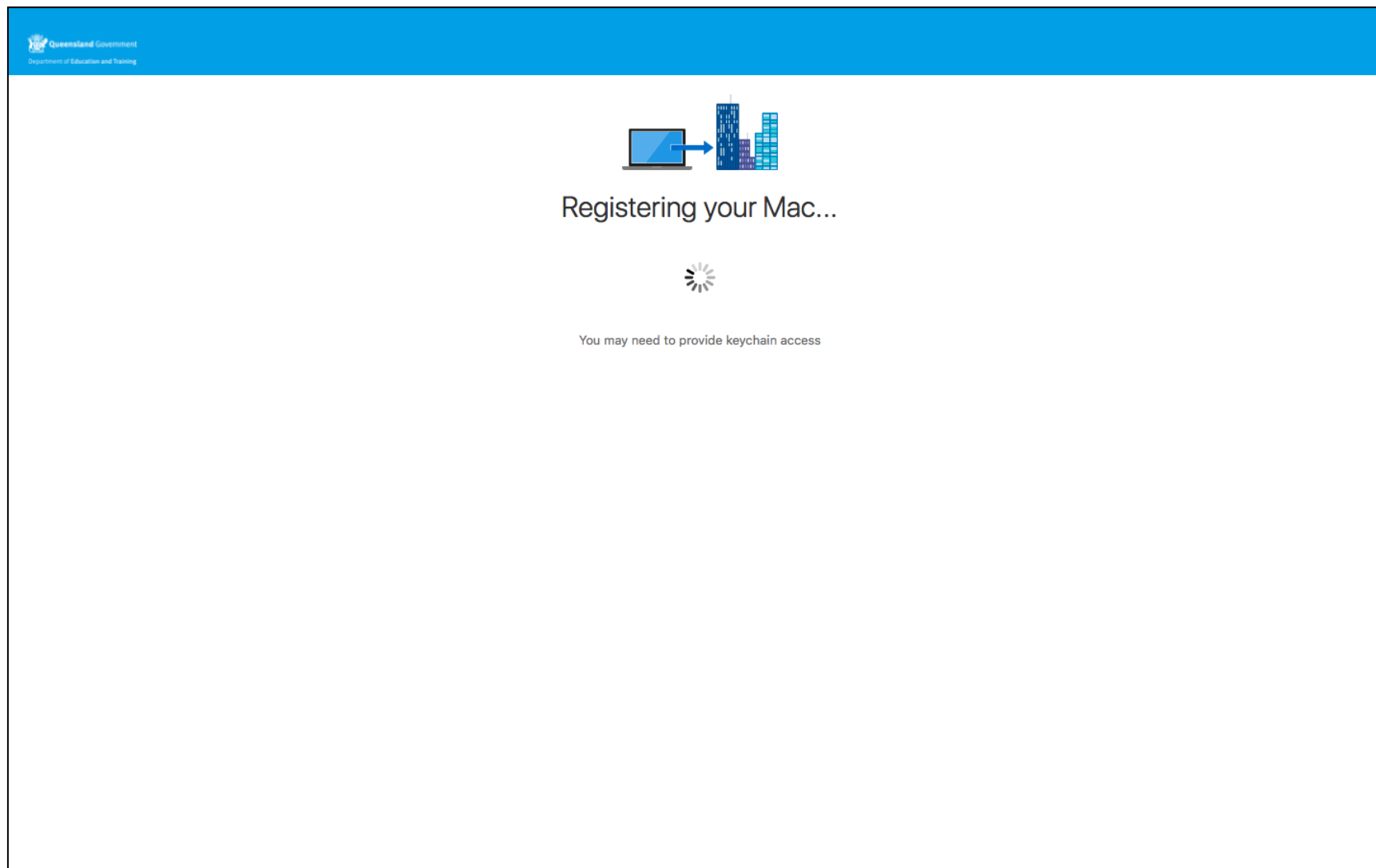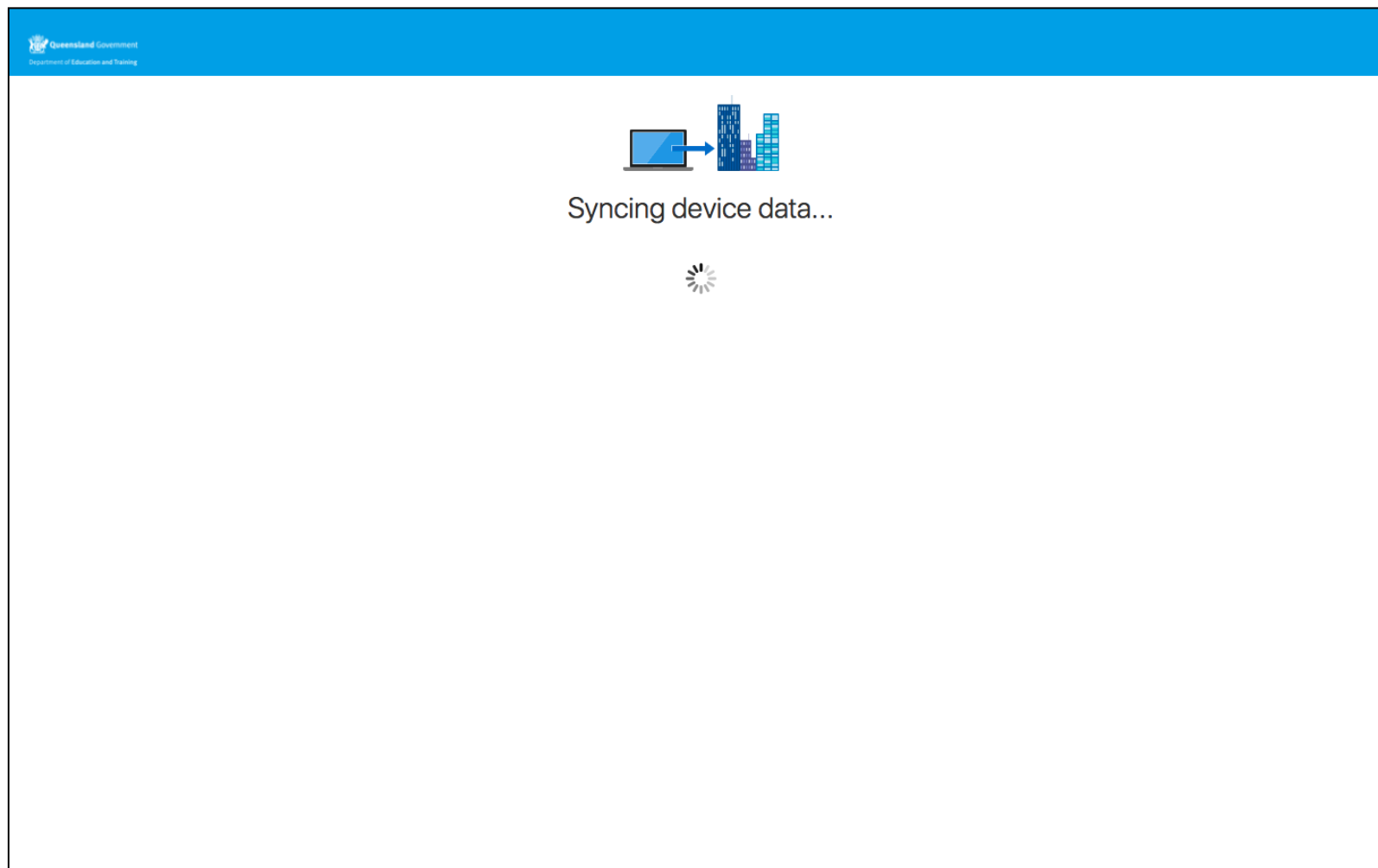
25. Screen displayed while installing management profile….
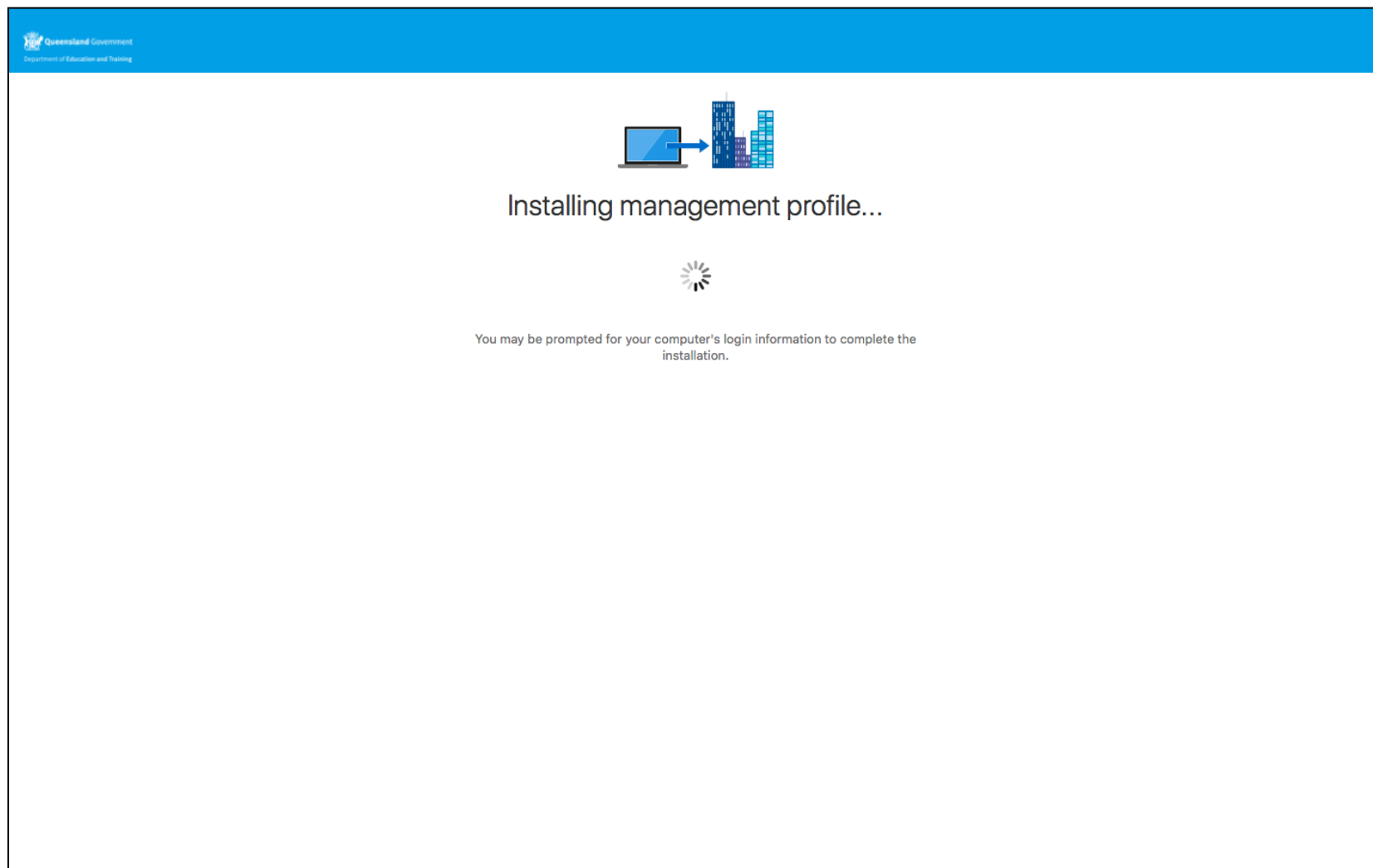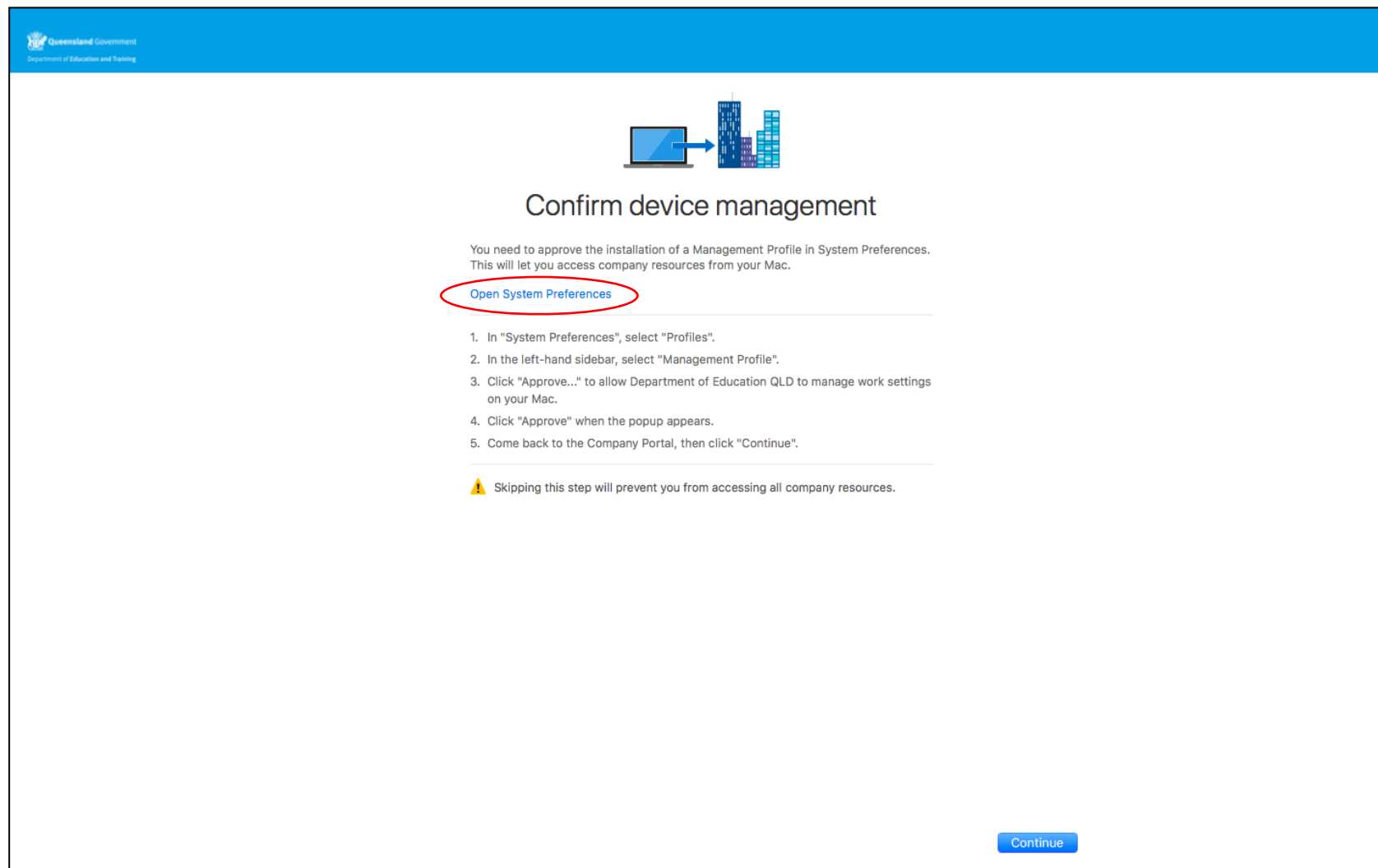
26. Enter your username and password for your device.

27. Select **OK.**
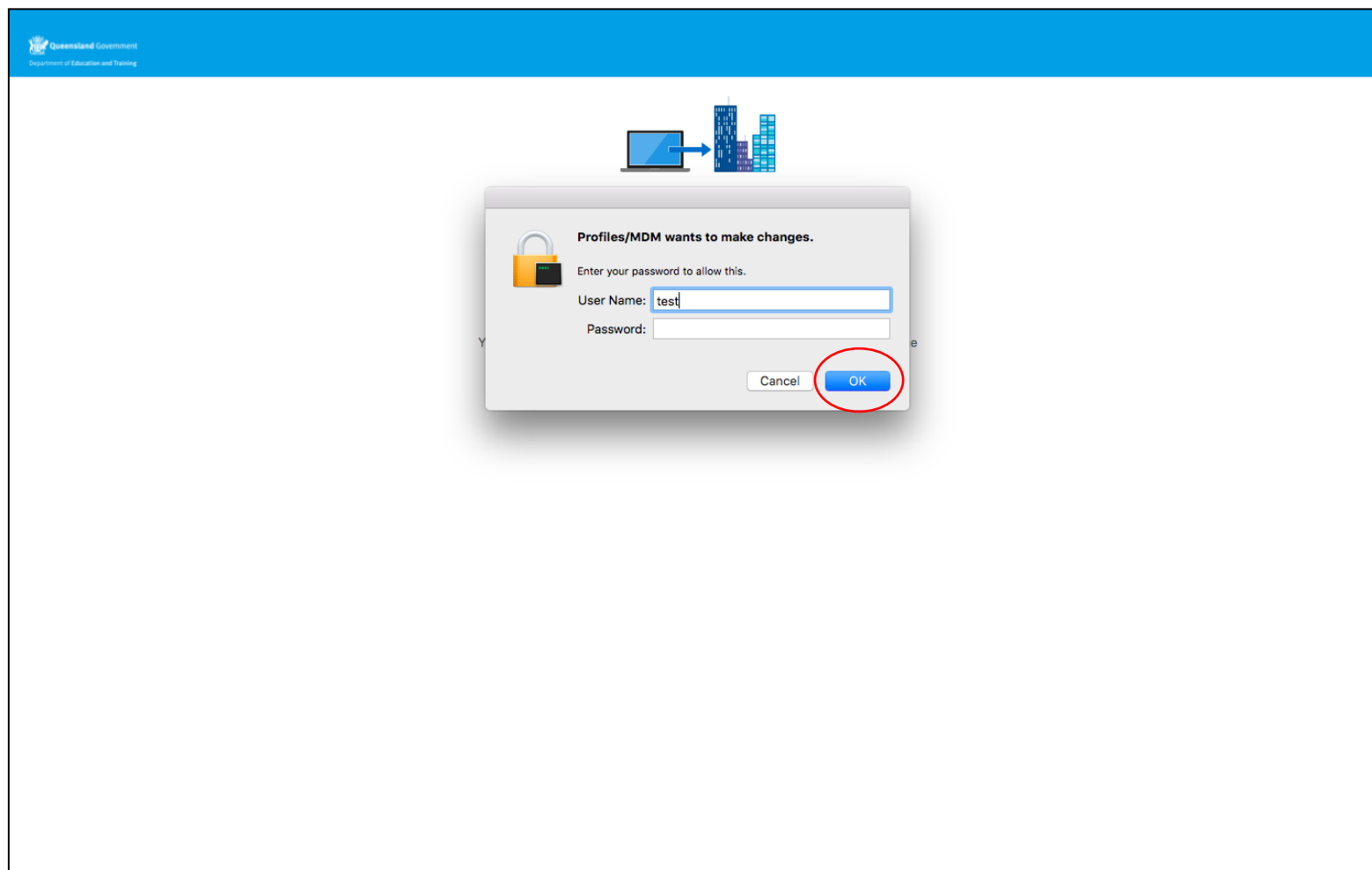
28. Screen displayed while syncing device data….

29. Select **Open System Preferences**
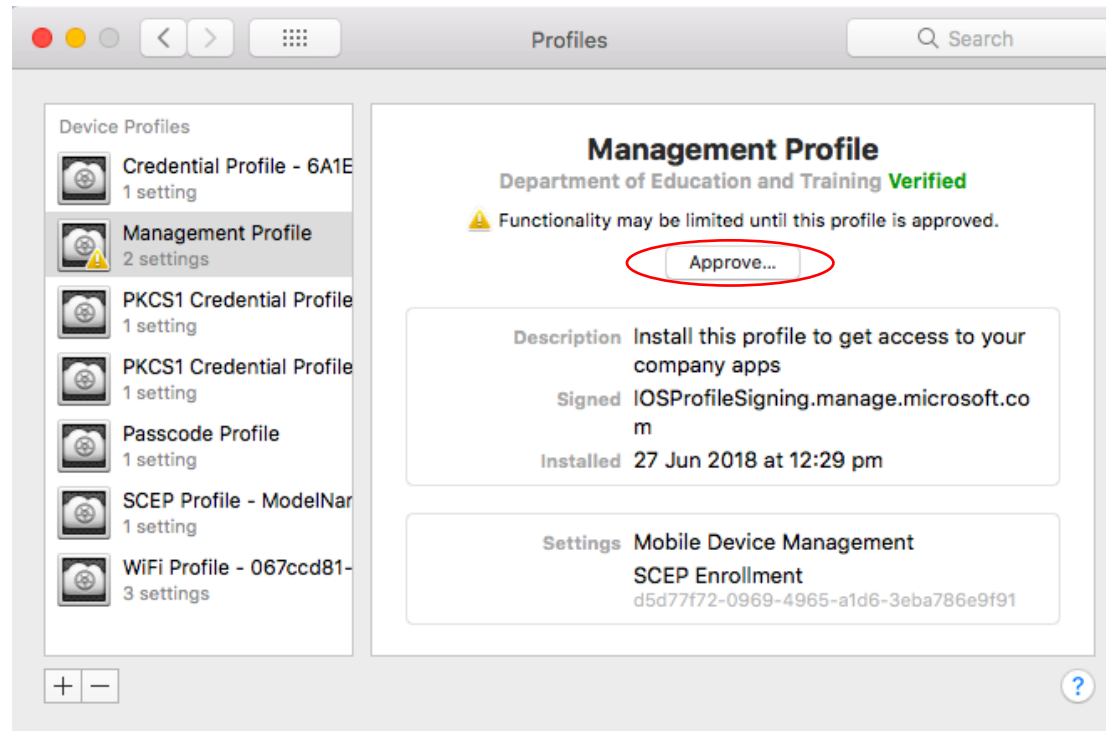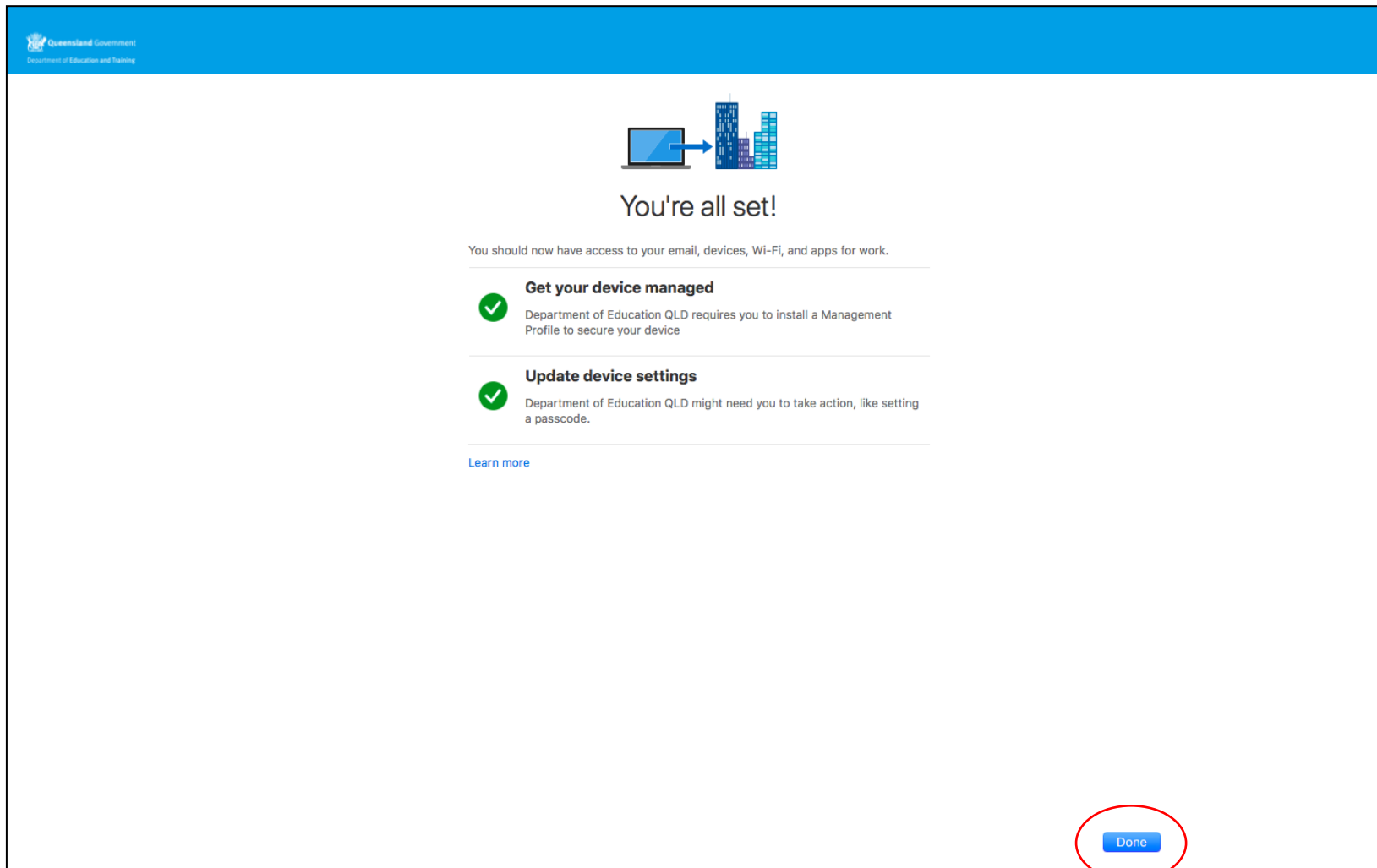
30. Select **Approve**

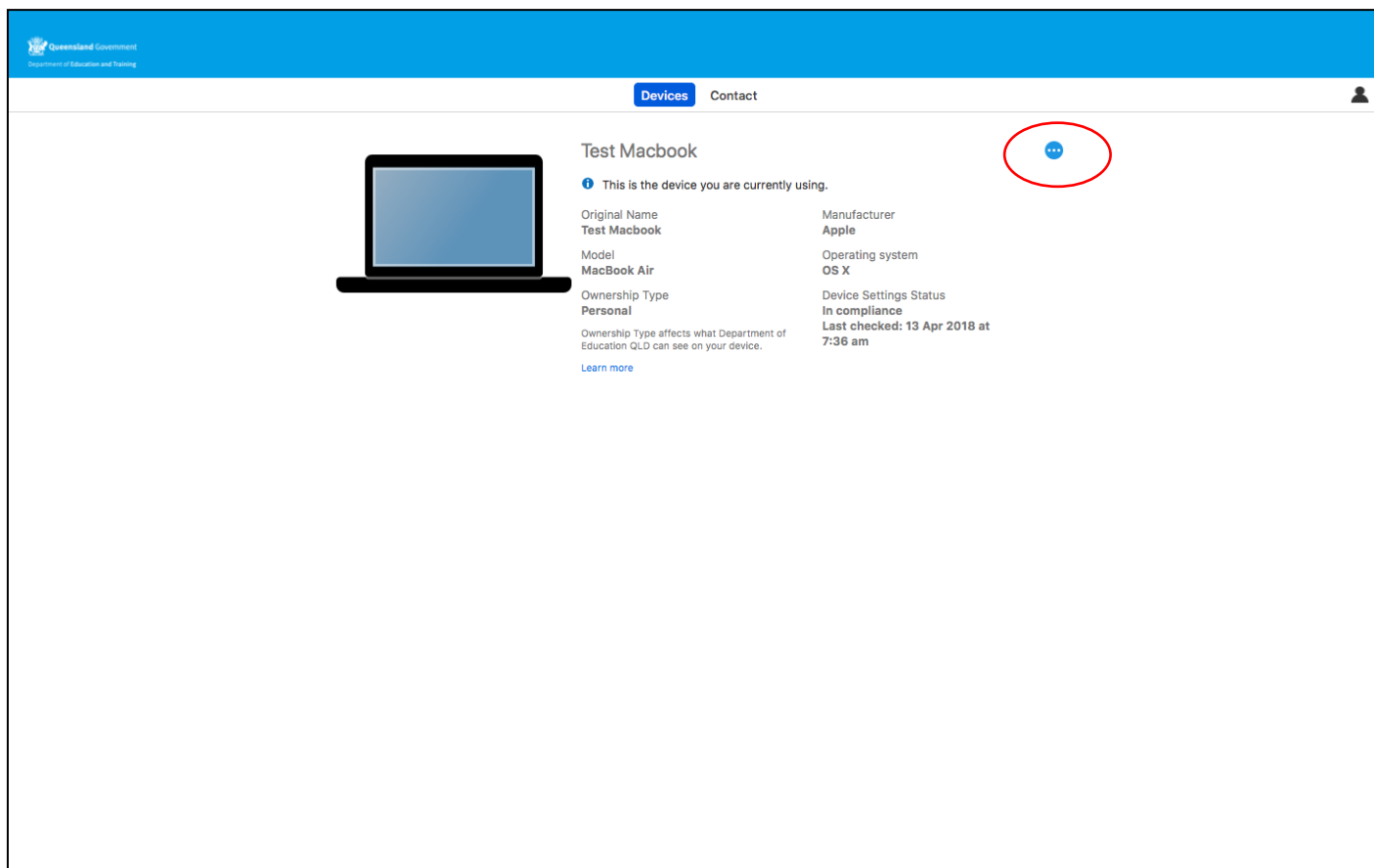31. Select **Approve,** then return to the Company Portal
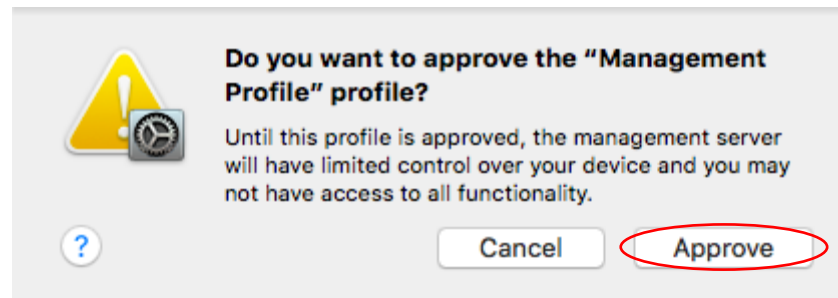
32. Select **Done**

Un-enrolling a macOS (Apple Mac) device

**Only perform the following actions if you no longer want your device enrolled in Intune.
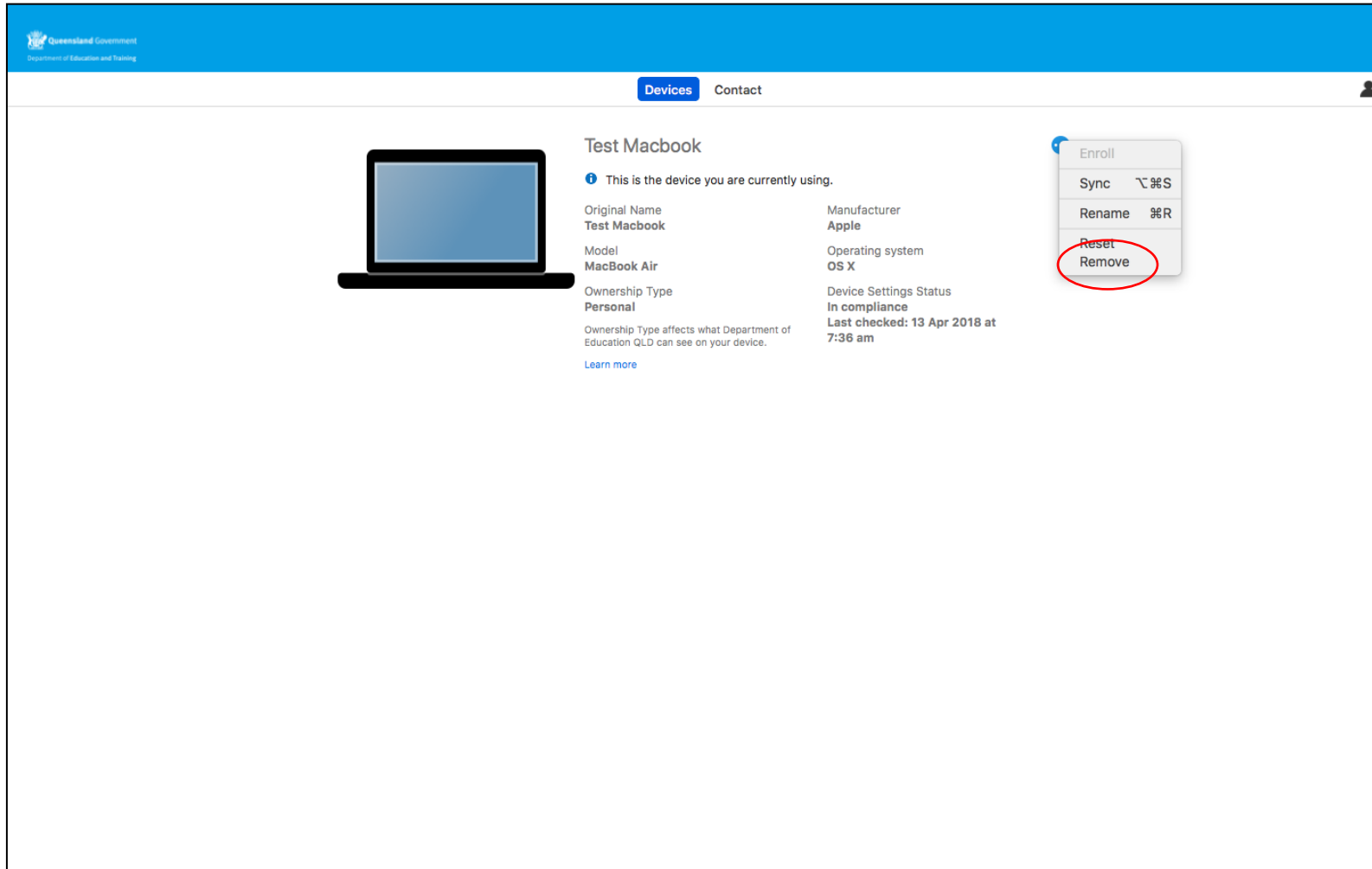
1. Select the ellipsis (…) for more options.

2. The options are displayed. Select **Remove**.

3. A warning message is displayed. Select **Remove**.

4. Device is un-enrolled from Intune.