

27 May 2022

Sno'n'Ski Groups COVID-19 Cancellation Policy

Up To 100% COVID Credit

Cancel^{^1} within 21 days^{^2} prior to departure & receive up to 100% credit on the land portion of your booking less any supplier costs^{^3}

COVID Refund Options

Cancel^{^1} within 21 days^{^2} prior to departure and receive a refund less a \$200 per person cancellation fee less any supplier costs^{^3}

Supplier COVID-19 Cancellation policies will be advised by your ski expert.

^{^1} Acceptable reasons to cancel due to COVID-19 within 21 days of departure

- a. The point of origin or destination is classed as a COVID-19 Hotspot
- b. Government imposed mandatory quarantine requirement at either origin or destination.

^{^2} Cancellations outside of 21 Days will revert to Sno'n'Ski's standard terms and conditions.

^{^3} Supplier costs can include any applicable non-refundable, non-credit components and administration fees charged by each provider.

Payment Deadlines

Payment is required as per the payment schedule. If for any reason your balance is not received by Sno'n'Ski by the due date, we reserve the right to treat your booking as cancelled and to apply the applicable cancellation charges. Increased costs or fees may apply to late payments depending on supplier conditions. If a payment is not paid on time, it will void our COVID-19 Cancellation Policy. Payment dates are subject to change without notice as required by suppliers.

It is the responsibility of the school ski trip co-ordinator to ensure all travellers are aware of the above conditions and policy.

Regards,
Daniel Walker



General Manager
Sno'n'Ski Holidays